## INVESTOR PRESENTATION 9M2019







### AT A GLANCE Federal universal bank

### CREDIT RATINGS<sup>1</sup>



stable



stable

Fitch RR+

stable



stable

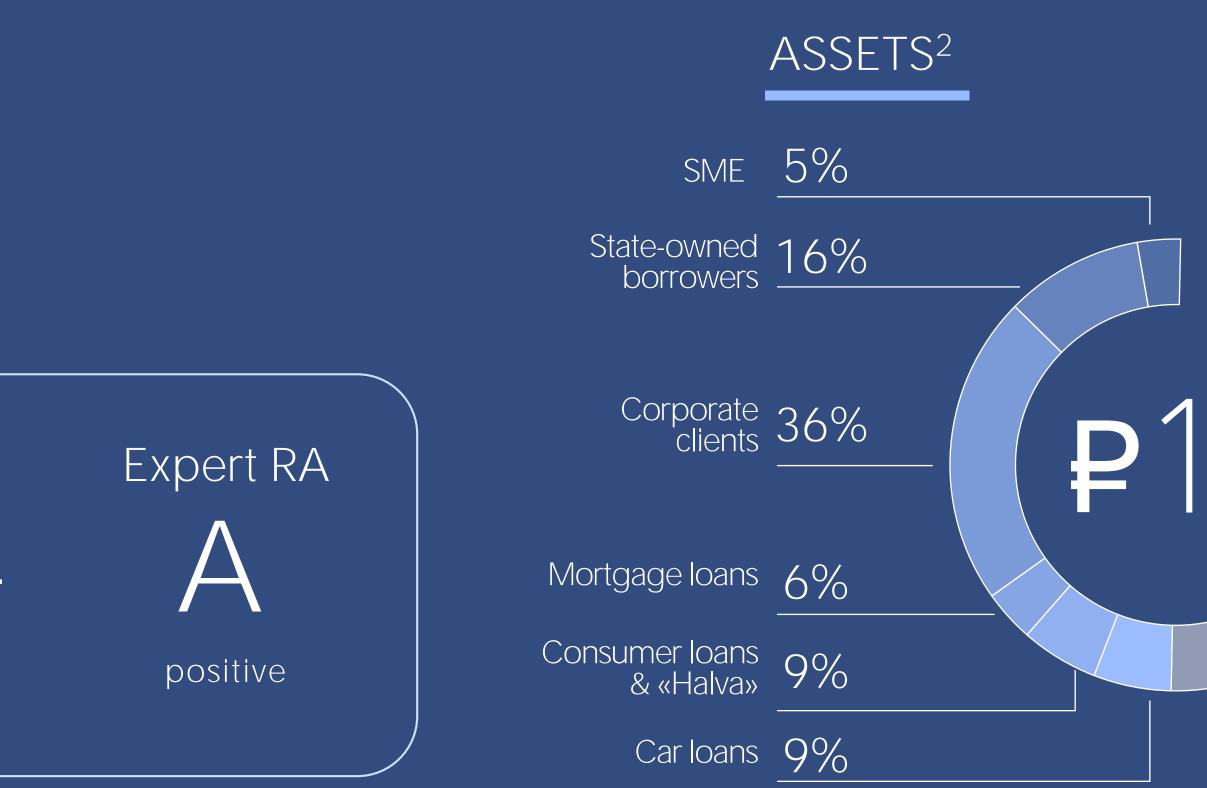
### NATIONAL SCALE

2,447 Offices

1,034 Towns

CAPITAL GENERATION ₽133 BN Equity<sup>4</sup>

Source: Company disclosure, IFRS financial statements (2016 – 9M2019) 1. Long-term credit ratings, as at 21 October 2019 2. As at 30 September 2019



Average sustainable ROE<sup>3</sup> 2016 - 9M19

### SHAREHOLDERS

10.5% Sovereign funds SBI Holdings 89.5% Management & Russian investors

3. ROE adjusted for one-offs (as per definition in Glossary)

4. As at 30 September 2019. Including minority interest



## 30.06.19 30.09.19

Assets, BN ₽	976	+3%	1 003
Equity <sup>1</sup> , BN <b>P</b>	127	+5%	133
Clients, mln	5.6	+7%	6.0
«Halva» cards issued, mln	3.3	+15%	3.8
6M19		9M19	
Profit for the period, BN <b>P</b>	13.0	+9 BN	21.9
Sustainable profit <sup>2</sup> for the period, BN ₽	10.8	+6 BN	17.4

Source: Company disclosure, IFRS financial statements (1H2019 – 9M2019) 1. Including minority interest 2. Profit for the period adjusted for one-offs (as per definition in Glossary)

## HIGHLIGHTS 302019

### Retail

- +0.4M new clients (+1.4M for 9M19)
- +9% loan portfolio (+27% for 9M19)
- Normalization of NPL 90+ from the historically low levels
- 50% share of NII in operating income

### Corporate banking

- The loan portfolio is flat at P190 BN
  NPL 90+ is at 0.8%; NPL 90+ coverage is 318%
- 50% share of NF&CI in operating income

### Treasury

- Bond portfolio is stable ~ ₽362 BN (-11% for 9M19) Diversified, liquid portfolio, zero defaults
- Share of bonds in the total assets down to 36%

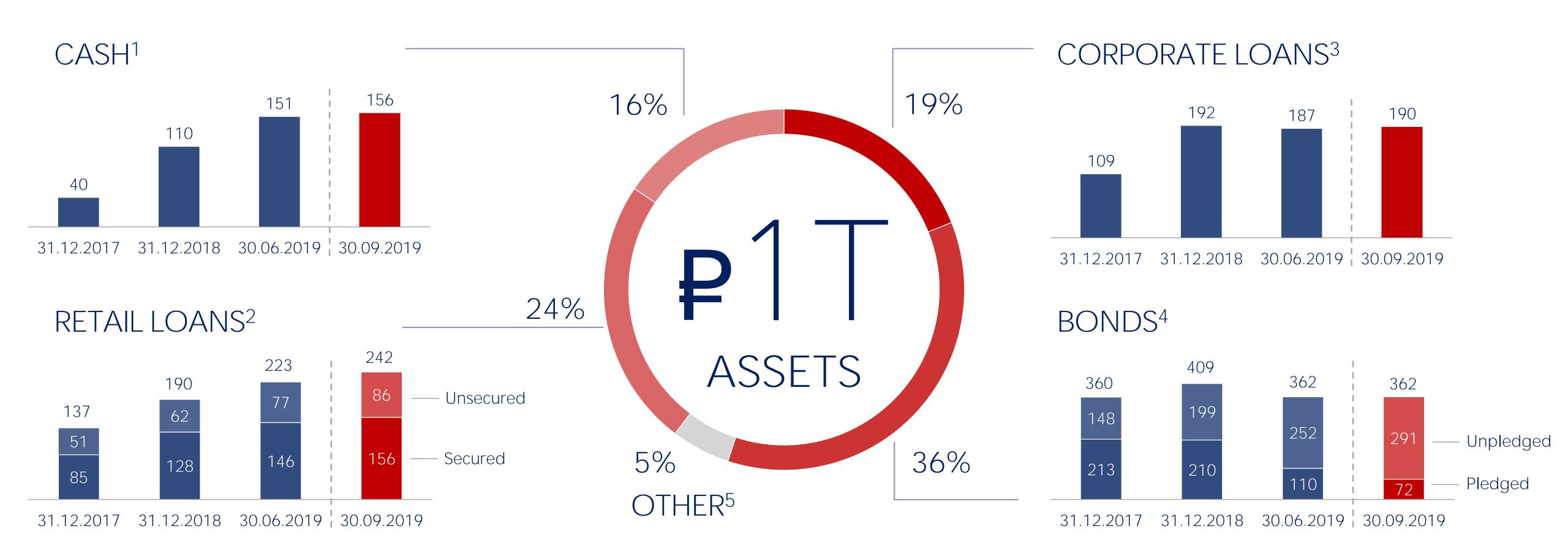
### Capital & liquidity

- 44% of liabilities are in liquid assets
- +80% profit for the period to **P**9 BN vs. 3Q18
- +6% equity
- Credit ratings upgraded by 4 credit rating agencies





## BALANCE SHEET - ASSETS Transparent, diversified, low risk assets

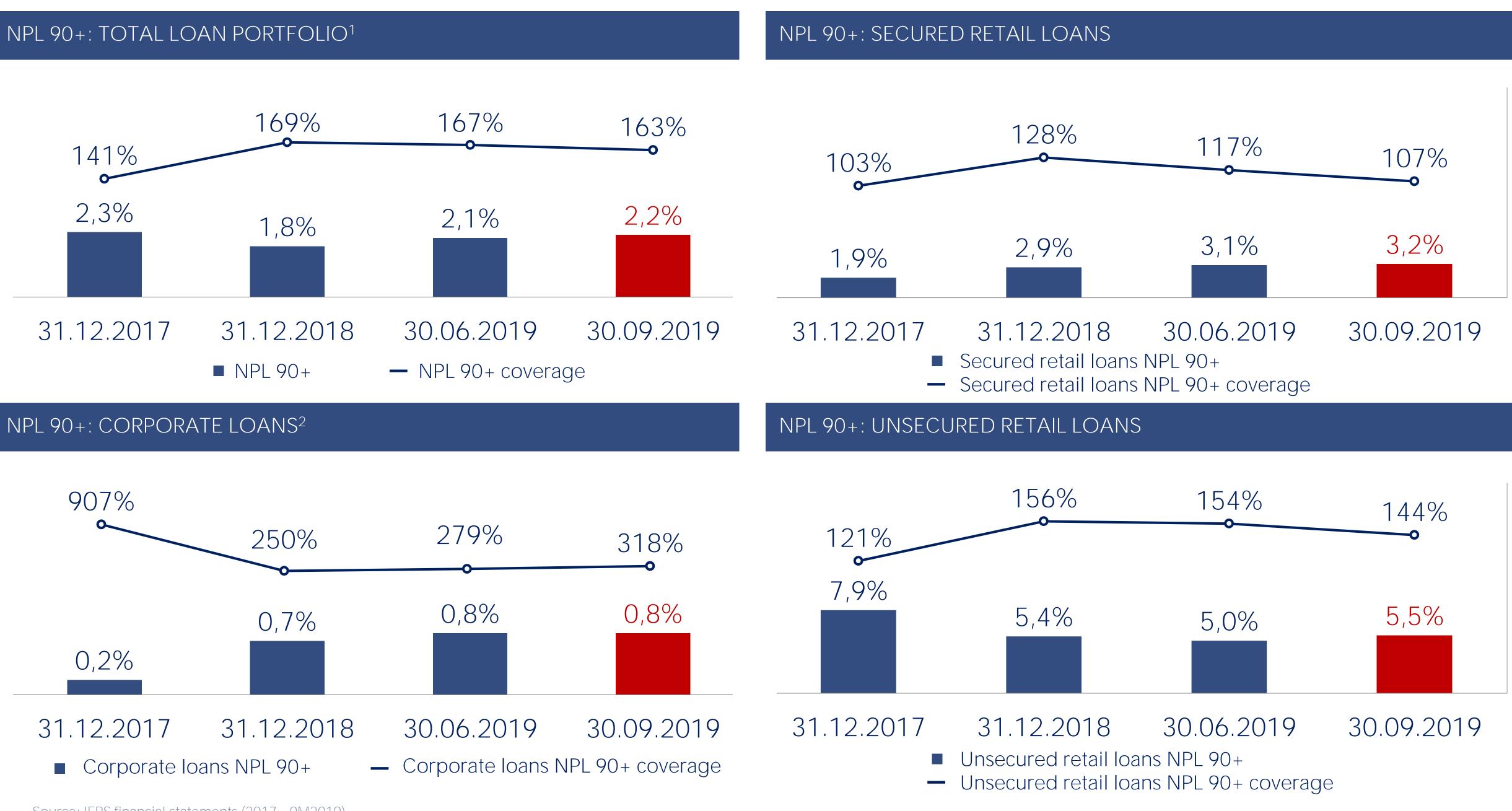


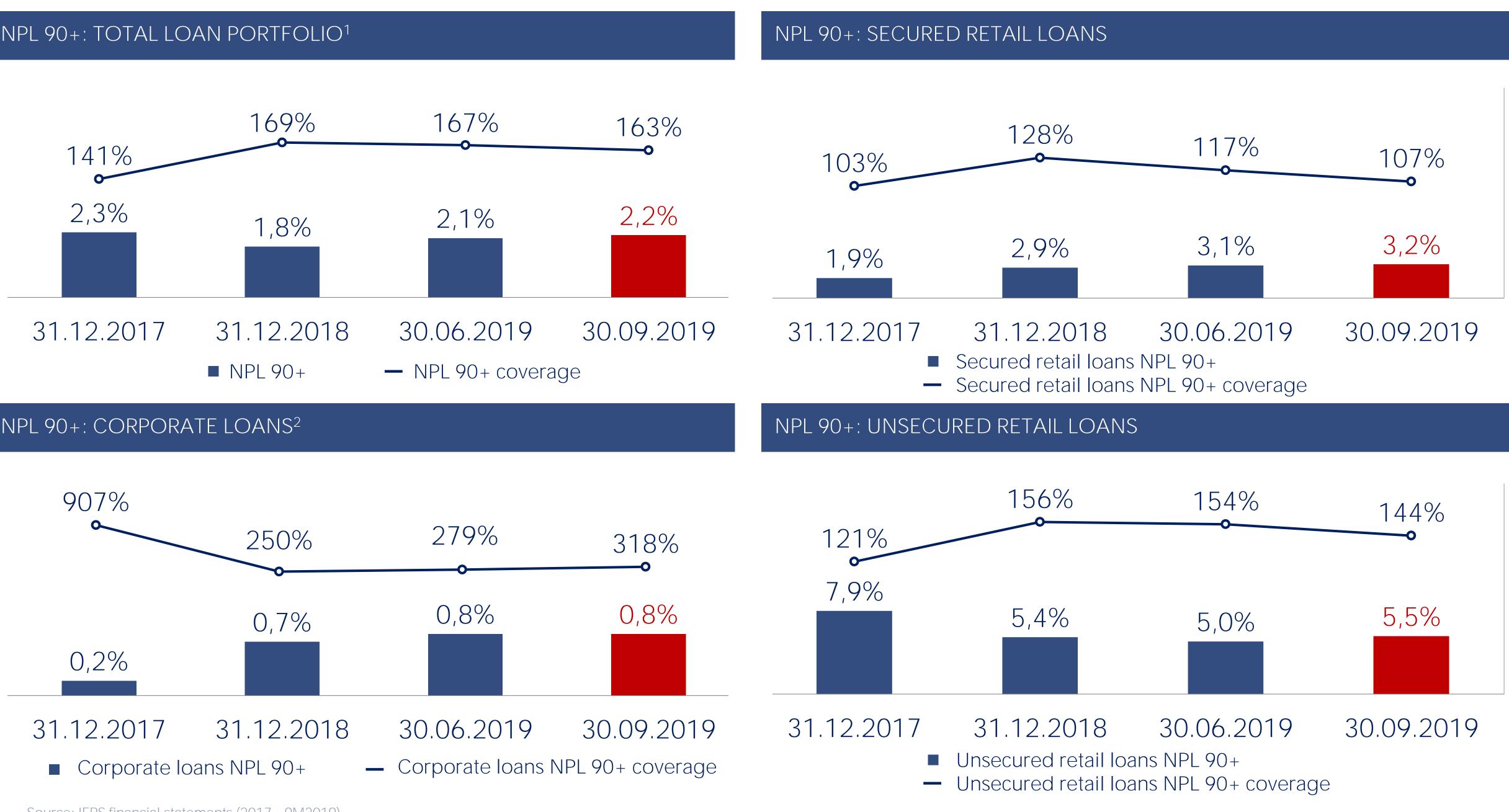
Source: Company disclosure, IFRS financial statements (2017 – 9M2019)

- 1. Cash and cash equivalents
- 2. Loans to individuals less allowance for loan impairment
- Corporate loans less allowance for loan impairment 3.
- 4. Financial instruments at FVPL excluding derivative financial instruments, corporate shares and shares of companies with state participation; corporate bonds, bonds of companies with state participation and Russian subfederal and municipal bonds measured at amortized cost less allowance for impairment and bonds of Russian banks measured at amortized cost less allowance for impairment

5. Mandatory cash balances with the CBR, Placements with banks excluding bonds of Russian banks measured at amortized cost, Derivative financial instruments, Corporate shares and shares of companies with state participation at FVPL, Investment securities at FVOCI, Investment in associates, Investments in joint ventures, Investment property, Property and equipment and intangible assets, Goodwill, Current income tax asset, Deferred tax asset, Other assets







Source: IFRS financial statements (2017 - 9M2019)

5

1. Loans to customers and bonds measured at amortized cost

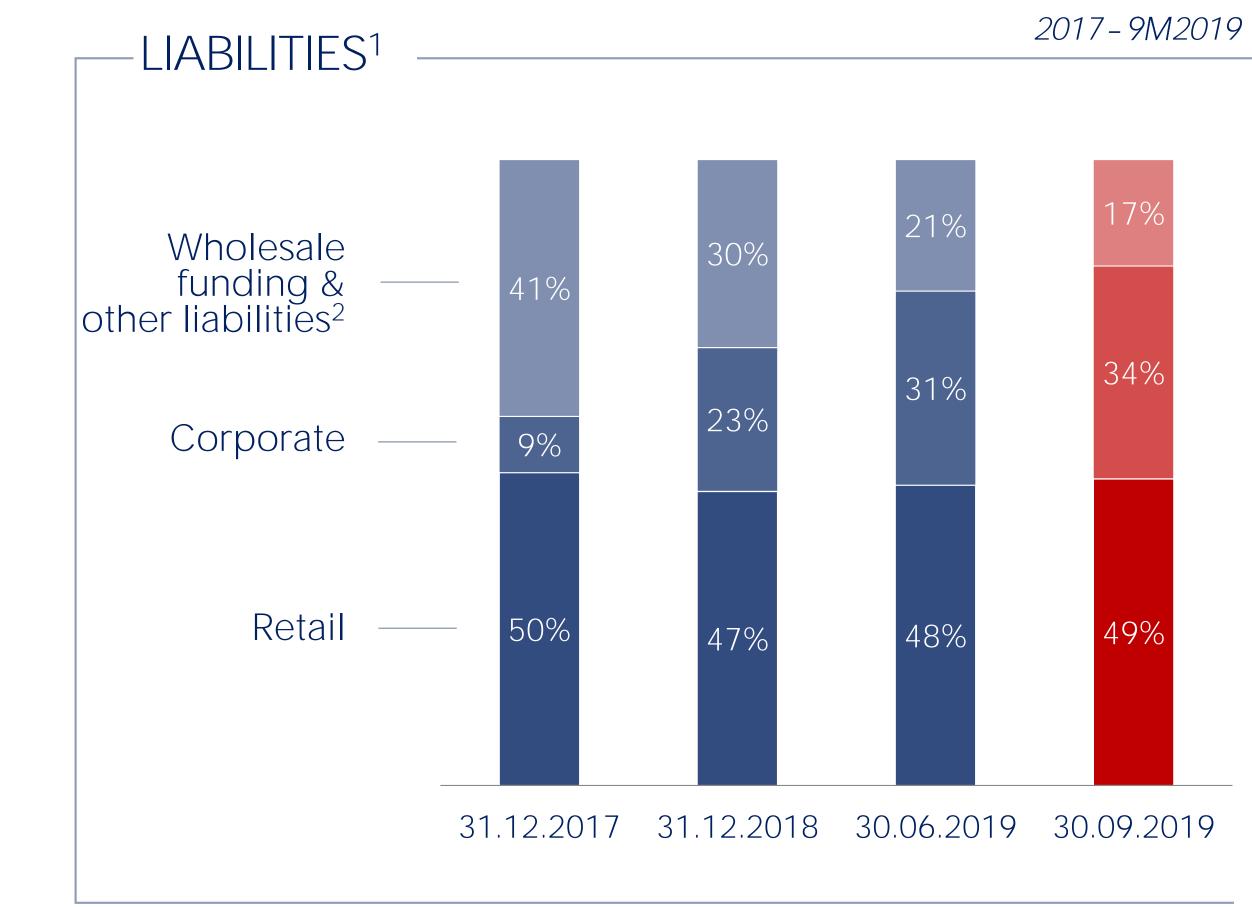
2. Corporate loans and bonds measured at amortized cost. If bonds measured at amortized cost are excluded from calculation, as at 9M2019 NPL 90+ would be 1.3% and Coverage ratio would be 282%

## BALANCE SHEET - LIABILITIES Granular retail & growing corporate term deposits



Source: IFRS financial statements (2017 – 9M2019)

- 1. Values are subject to rounding: rounded components may not add up to the rounded sum
- 2. Due to the CBR (₽0.8Bn), Due to banks (₽79.5Bn), Debt securities issued (₽18.4Bn), Other borrowed funds (₽18.6Bn), Deferred tax liability (P1.7Bn), Current income tax payable (P0.7Bn), Subordinated debt (P10.3Bn) and Other liabilities (P22.0Bn)





## EUROBONDS ISSUE

8.00%

Coupon

\$300M

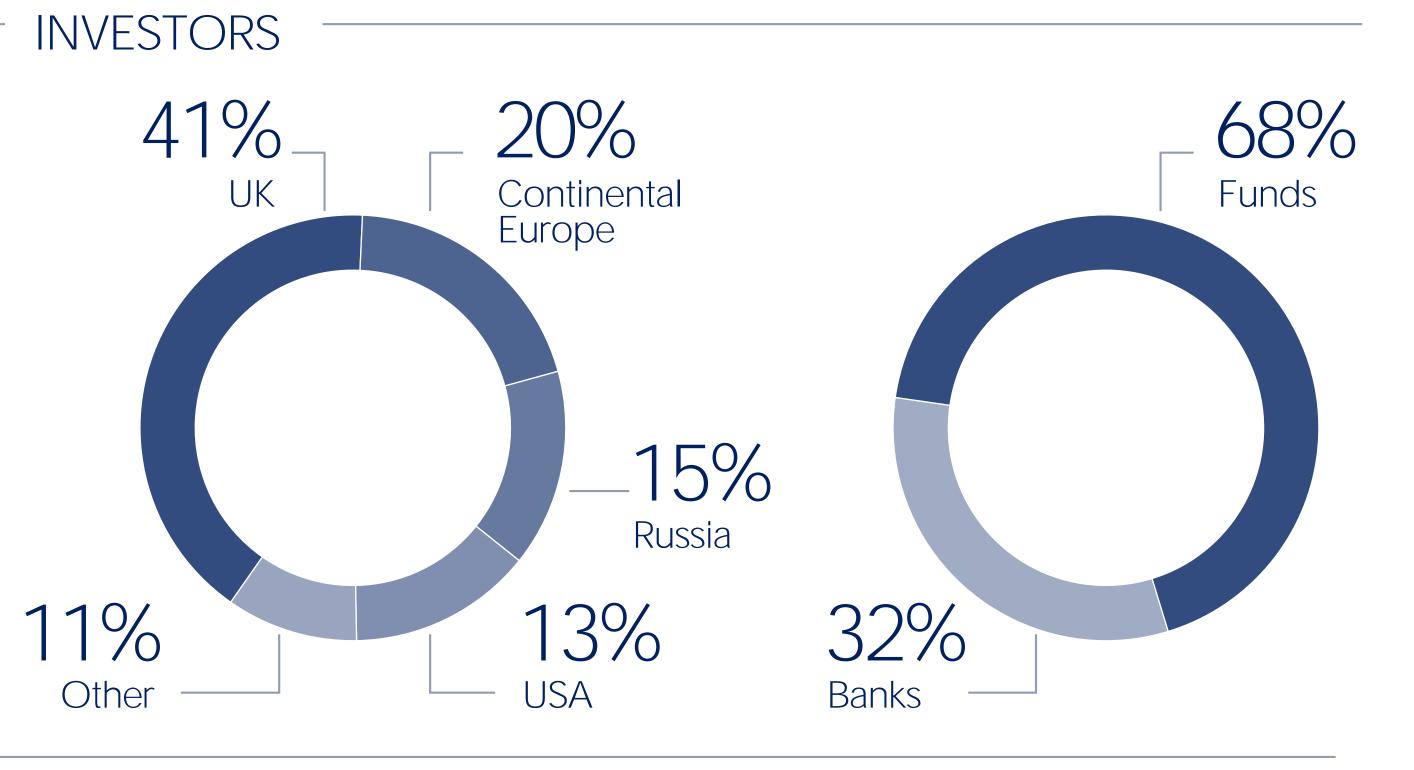
Amount

**BID PRICE** 

105,2% Offering price 100,0% Sep-19 Oct-19 Oct-19 Nov-19

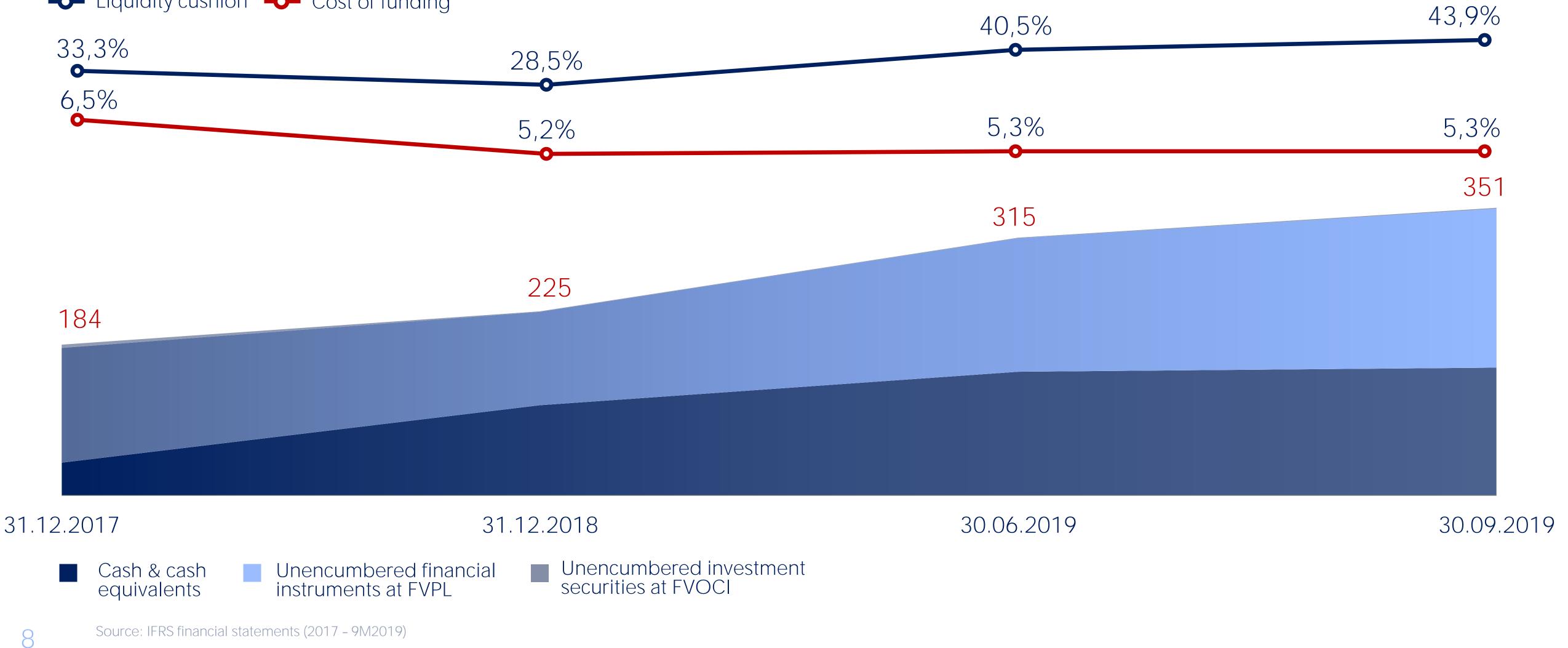
Source: IFRS financial statements (as at 30 September 2019), Bloomberg

### 10,5 years / 5,5 years BB Maturity date / Call-option Fitch rating



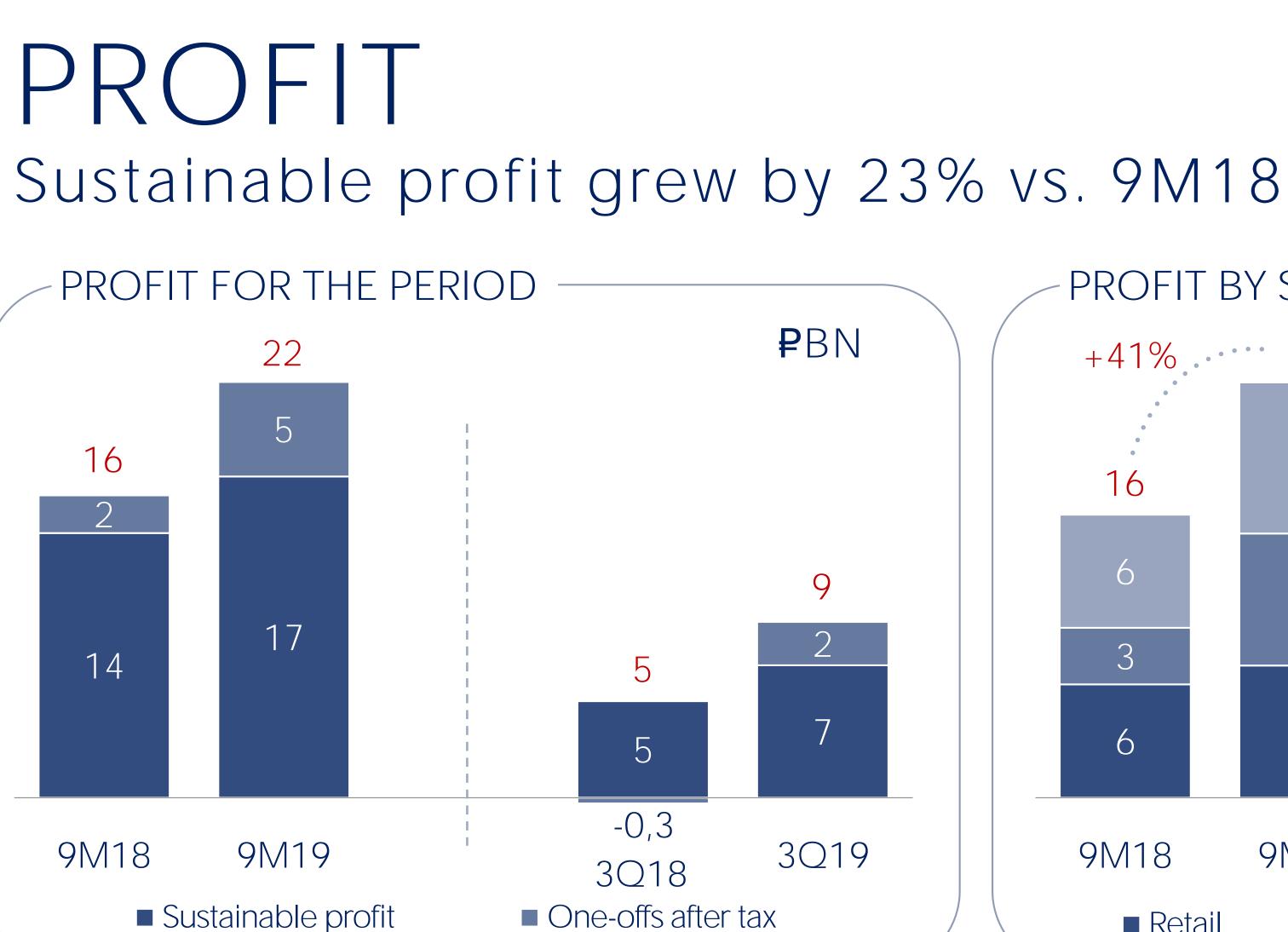
## LIQUIDITY 43.9% of total liabilities are in liquid assets

- Liquidity cushion - Cost of funding









### 79% Share of sustainable profit in profit for 9M19

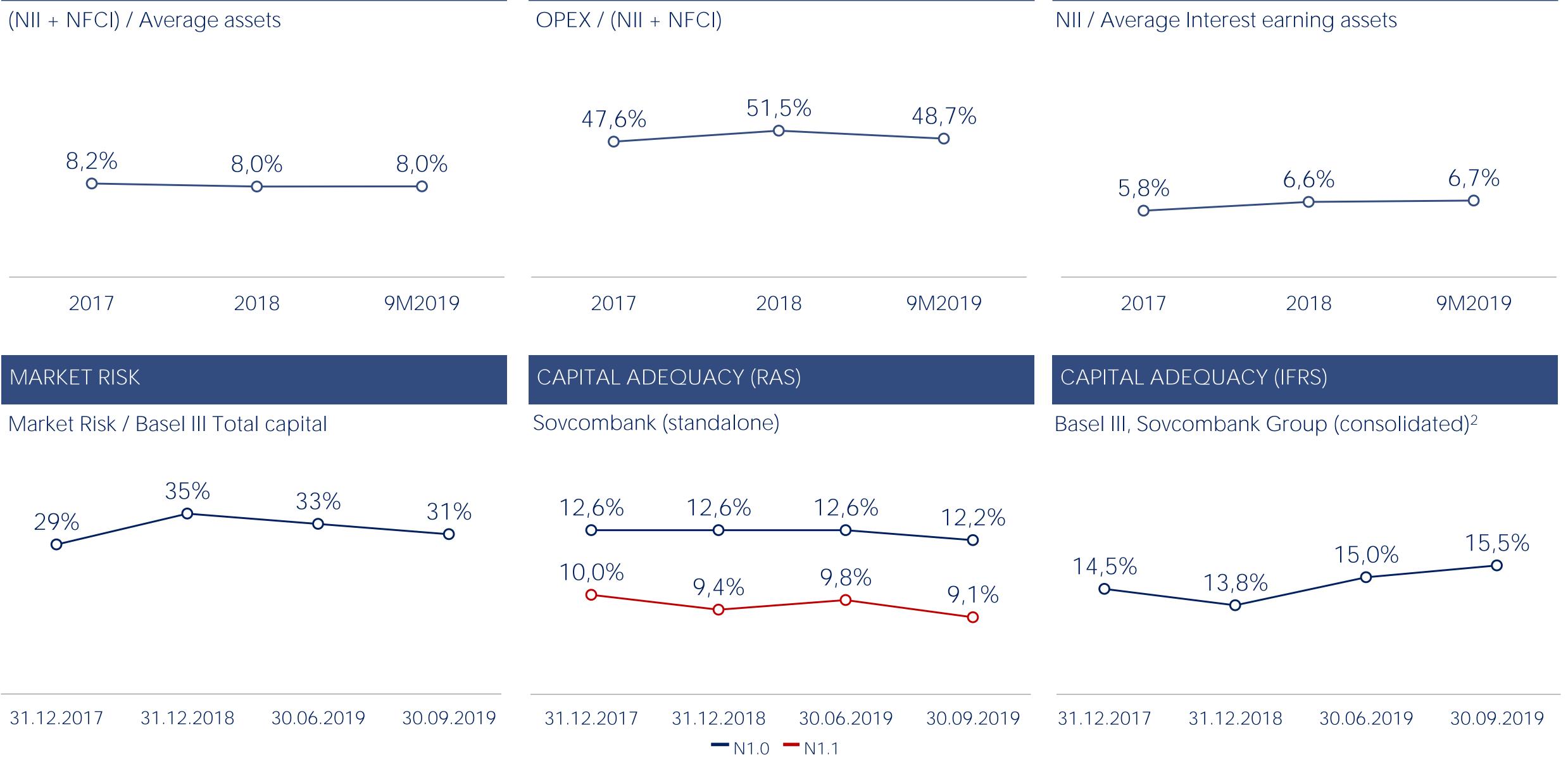
Source: IFRS financial statements (2017 – 9M2019) Values are subject to rounding: rounded components may not add up to the rounded sum 1. Profit for the period before income tax expense \* 0,8

### PROFIT BY SEGMENTS<sup>1</sup> ₽BN +41% 22 8 16 +85% 6 9 7 5 3 3 3 6 3 $\mathcal{O}$ 3Q18 3Q19 9M18 9M19 Corporate business Retail Treasury

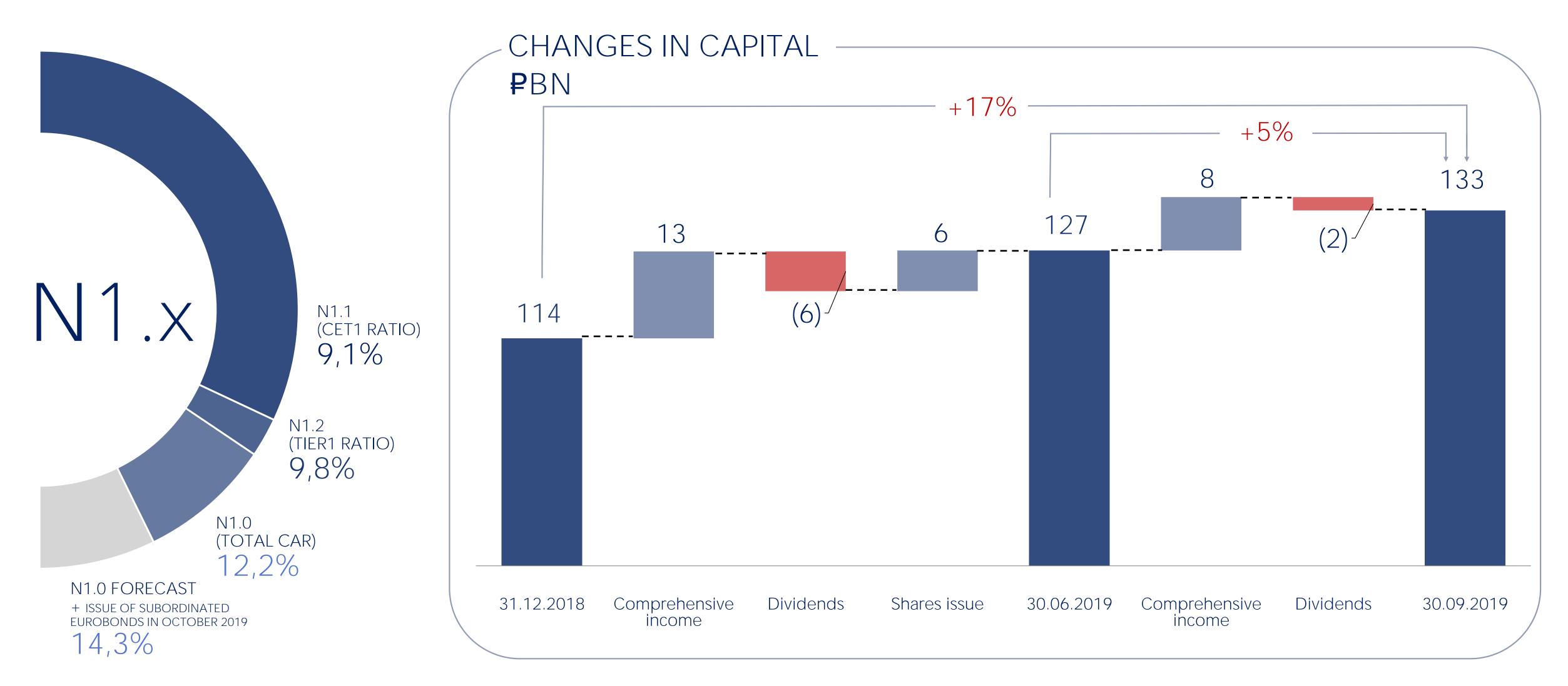
Profit growth 9M19 vs. 9M18

### OPERATING MARGIN

COST / INCOME RATIO



## CAPITAL



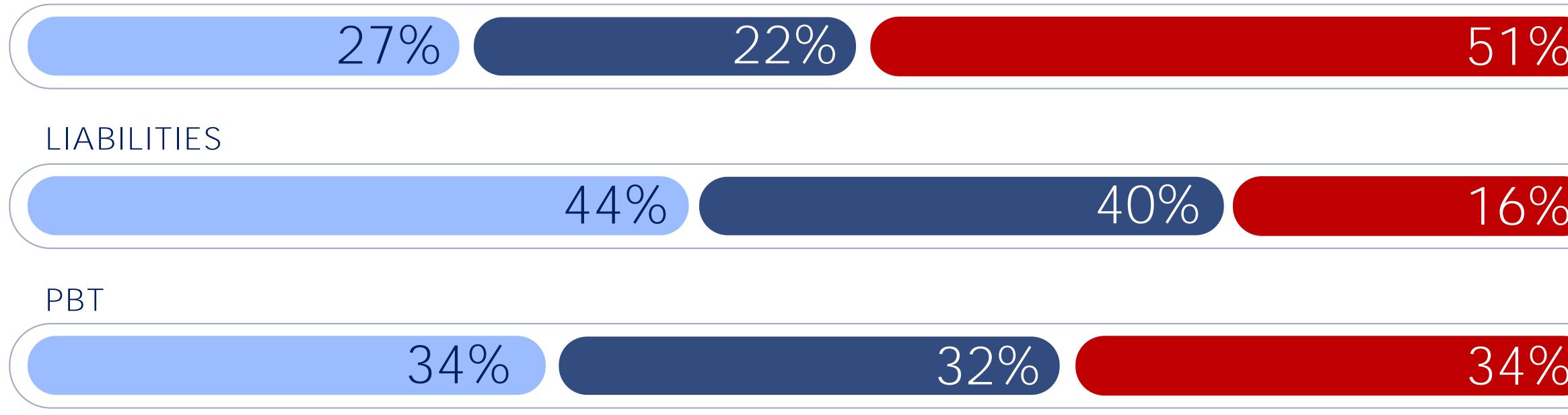
## **APPENDIX** 9M2019

## DIVERSIFIED BUSINESS The bank is present in all attractive segments it chose to be in

### RETAIL

Mass-market products LMI<sup>1</sup> clients Phygital retail network CORPORATE Blue chips, public sector & SME DCM B2G





Source: IFRS financial statements (as at 30 September 2019) 1. LMI - Low and moderate income

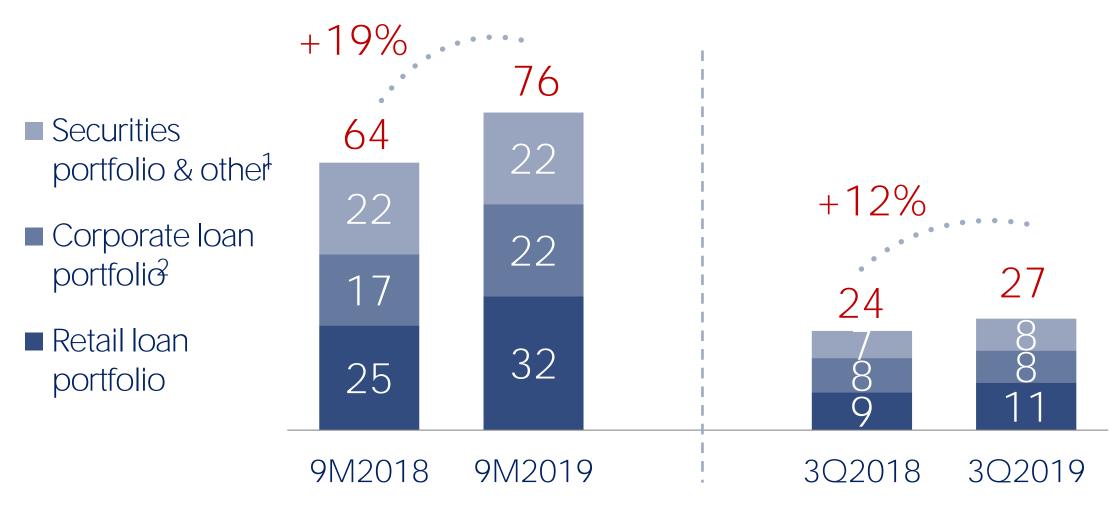
### TREASURY

Fixed income portfolio Capital & liquidity

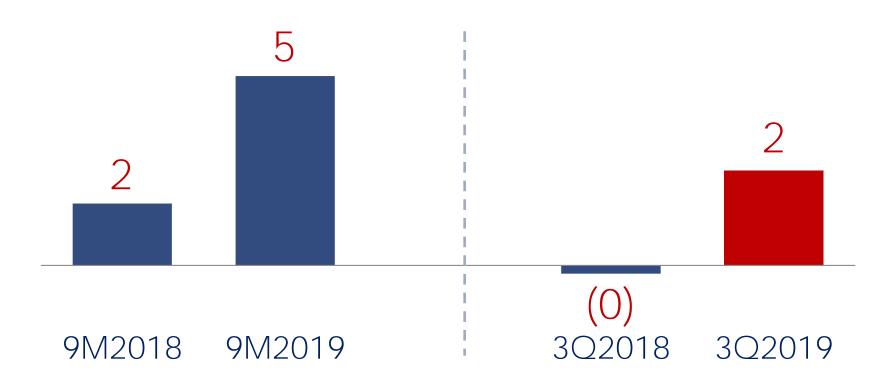


## INCOME STATEMENT

### INTEREST INCOME



### **ONE-OFFS AFTER TAX**



Source: IFRS financial statements (2018 – 9M2019)

- 1. Placements with banks and financial institutions and bonds measured at amortized cost, Investment securities at FVOCI, Financial instruments at FVPL, Net gains on foreign currency swaps and Gain on remeasurement of cash flows from interest-bearing assets acquired in business combinations
- 2. Corporate loans and bonds measured at amortized cost
- 14

₽BN

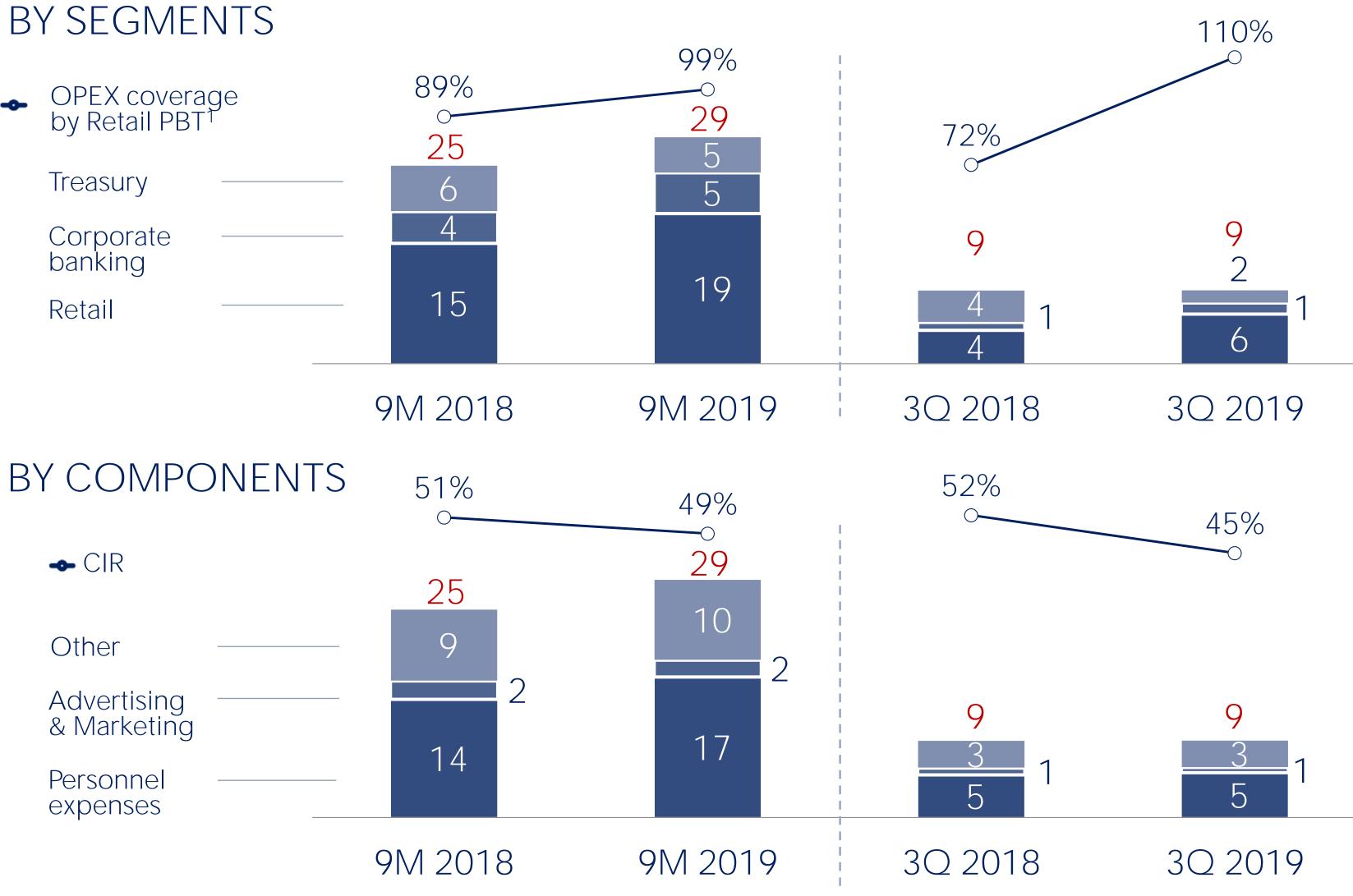
### FEE & COMMISSION INCOME





- 3. Settlement operations, Bank guarantees, Digital public procurement platform, Agent fee for selling insurance products and Other
- 4. Financial protection program
- 5. One-offs for the period \*0,8

## OPFX



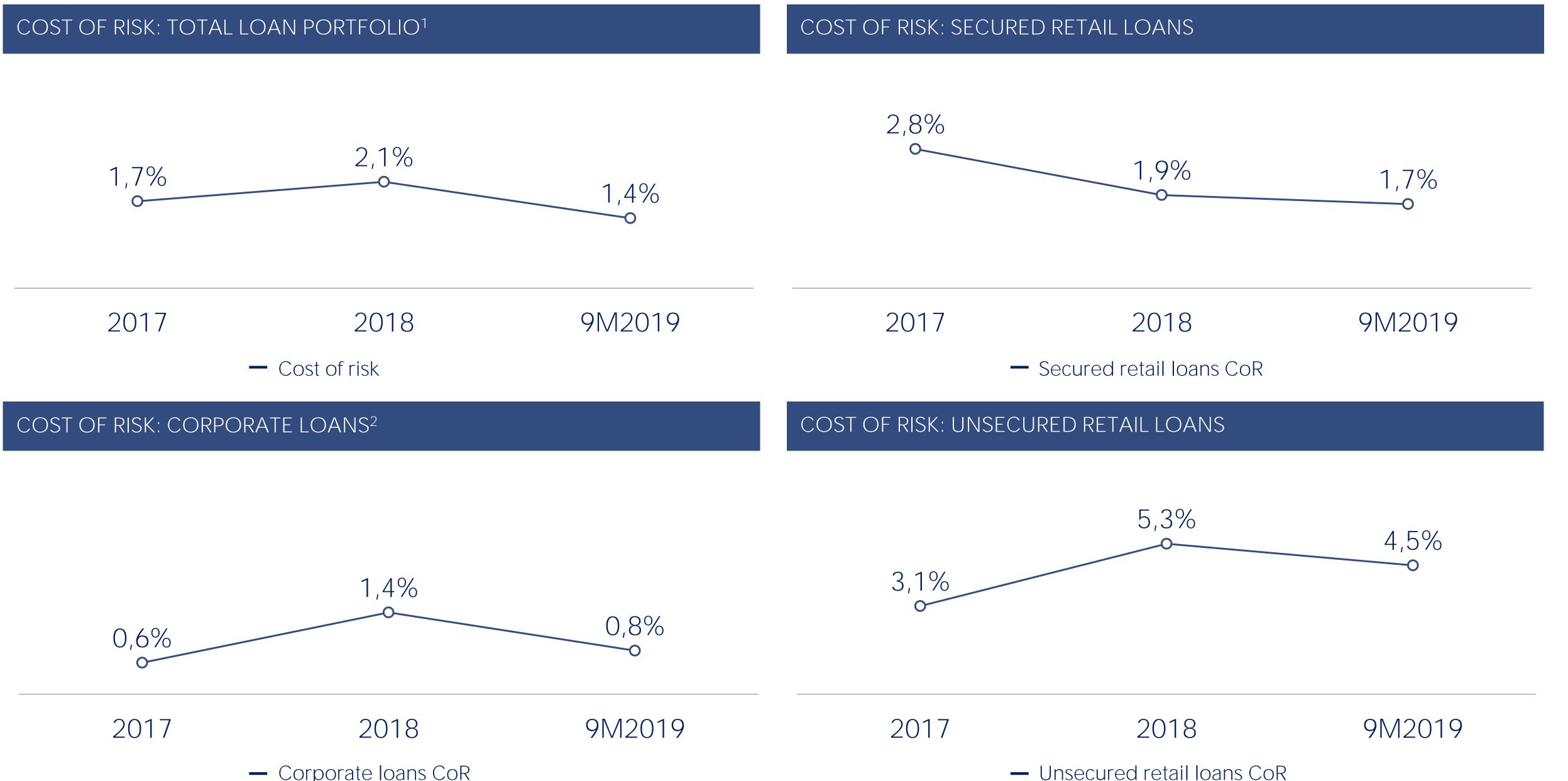
Source: IFRS financial statements (2018 - 9M2019) 1. Retail profit before tax excluding operating expenses / Total bank's operating expenses 2. Retail profit before tax excluding operating expenses 15

of total Bank's OPEX for 9M19 attributable to Retail segment

of total Bank's OPEX covered by Retail PBT<sup>2</sup>

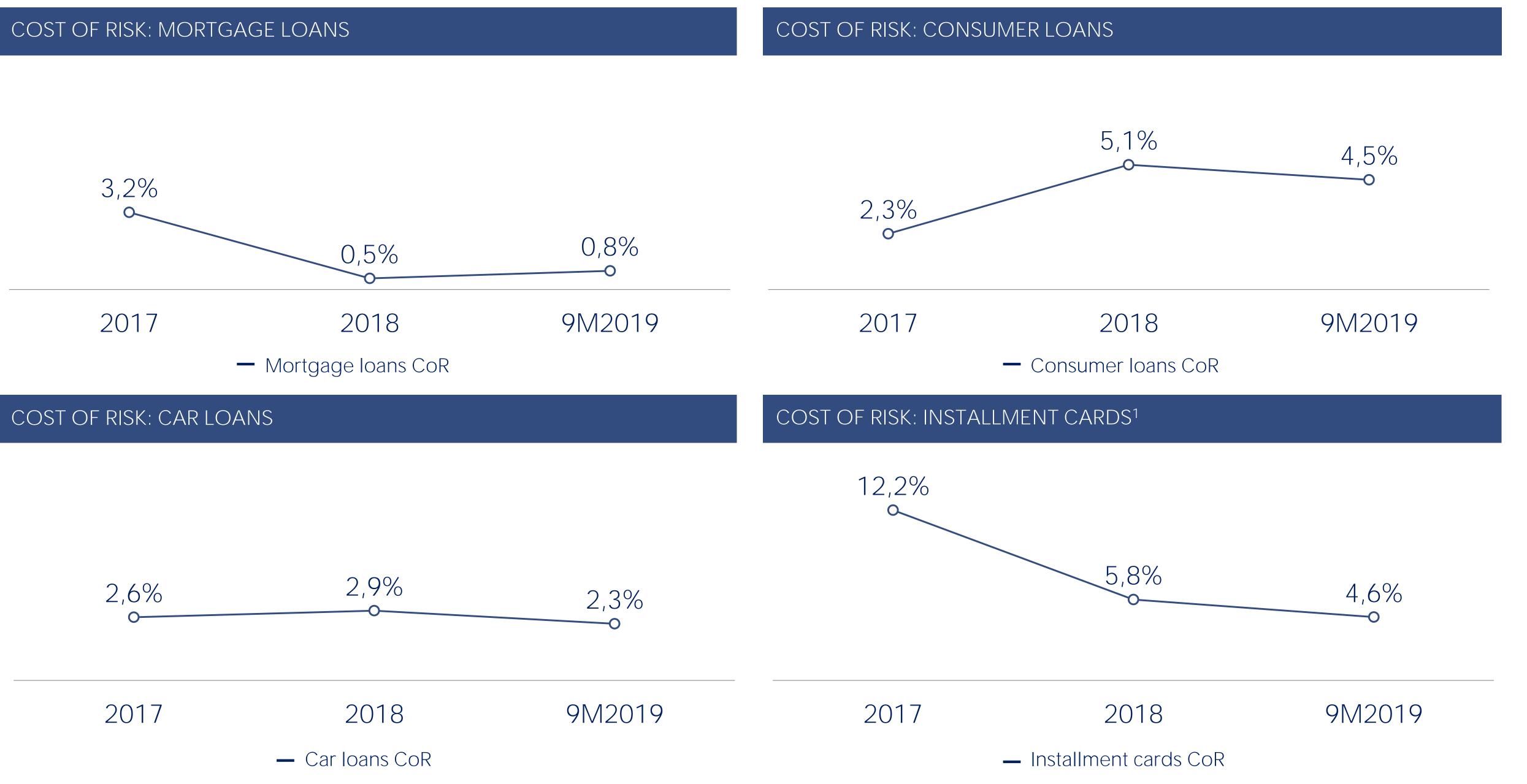


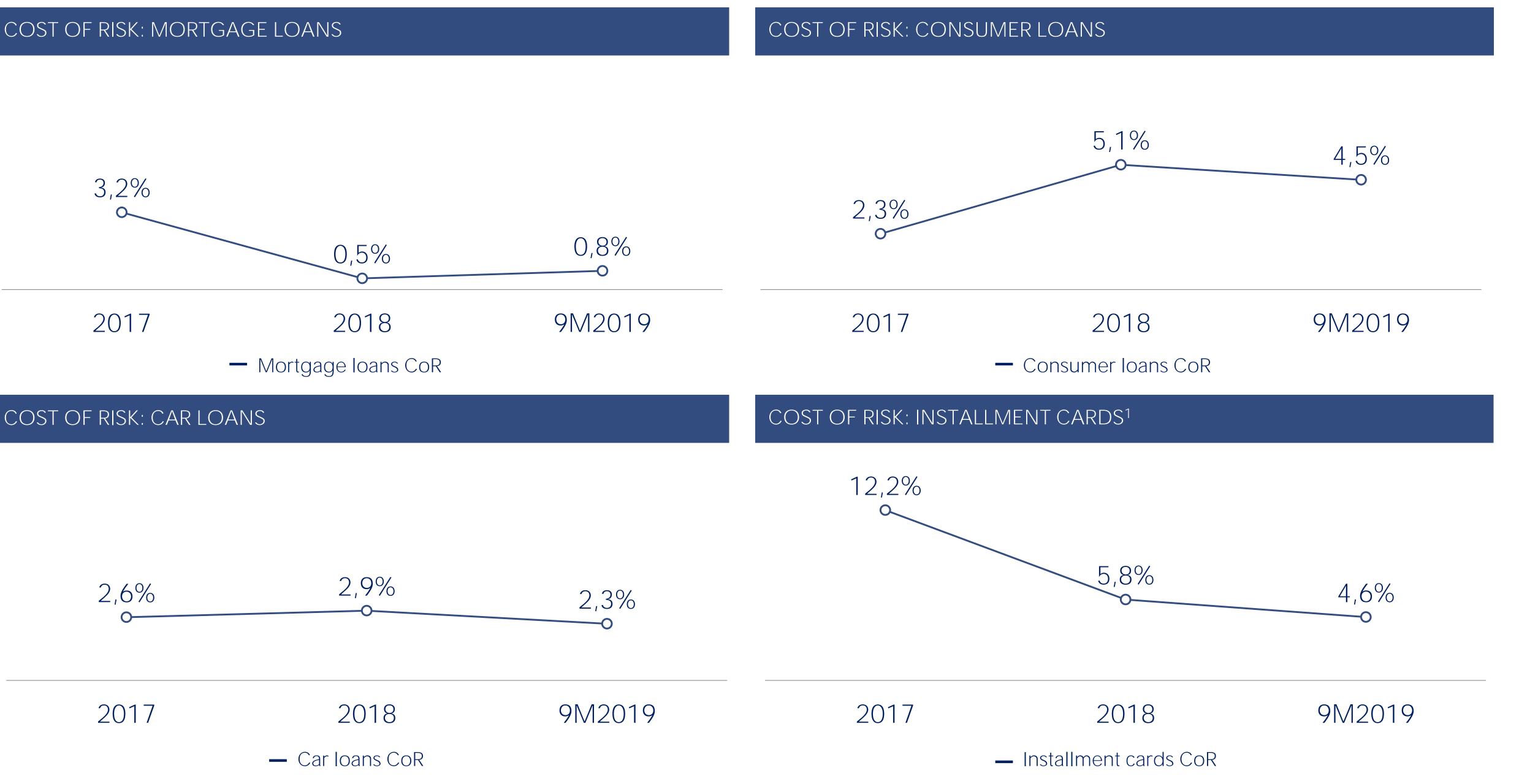






Source: IFRS financial statements (2017 – 9M2019) 1. Loans to customers and bonds measured at amortized cost 2. Corporate loans and bonds measured at amortized cost 16





Source: IFRS financial statements (2017 – 9M2019) 1. In 2016 "installment cards" category was represented by credit cards mainly acquired with the banks purchased by Sovcombank

YIELD: INSTALLMENT CARDS



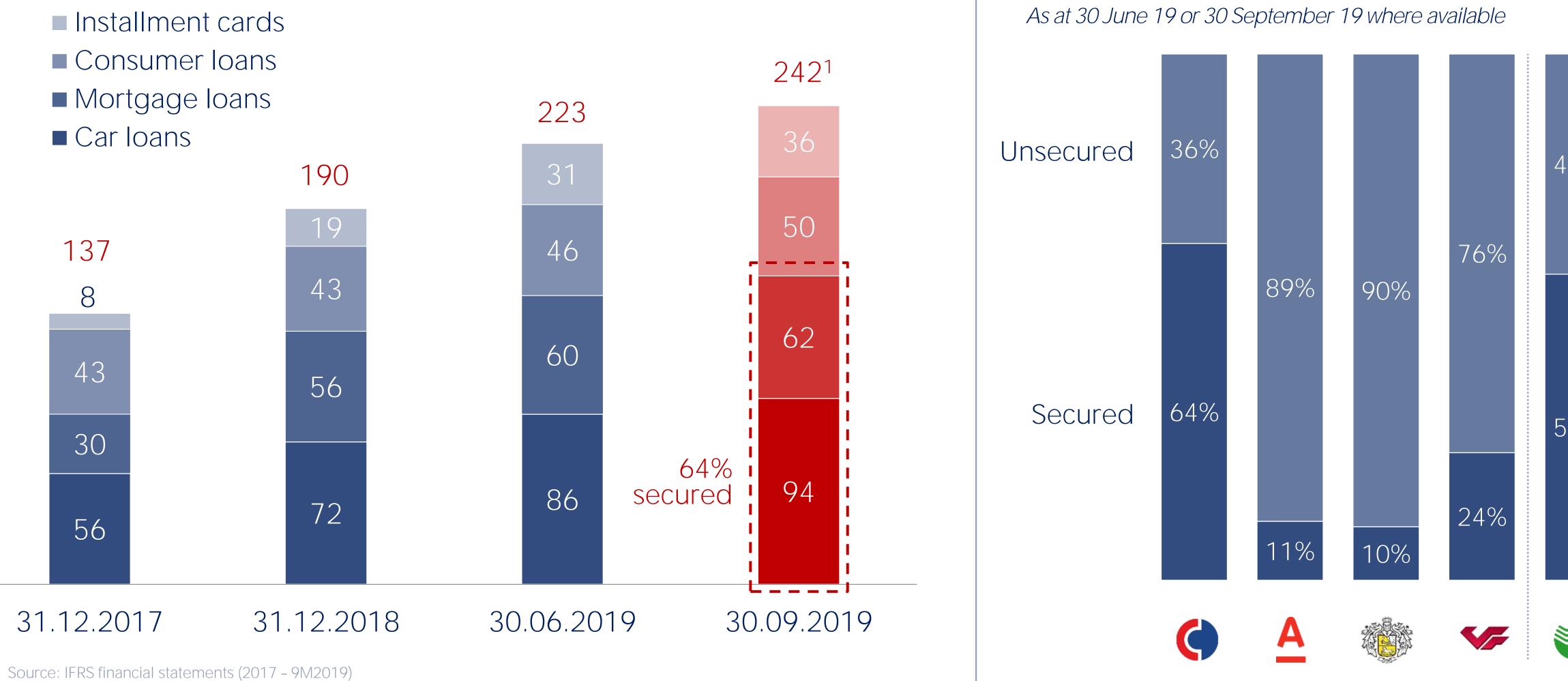
Interest expenses / Average loan portfolio less allowance for loan impairment
 Corporate loans and bonds measured at amortized cost

18

Financial instruments at fair value through profit or loss

## RETAIL

## SECURED LENDING 2/3 of retail loan portfolio



20

1. Retail loans (P255 BN) less allowance for loan impairment (P13 BN).

₽BN

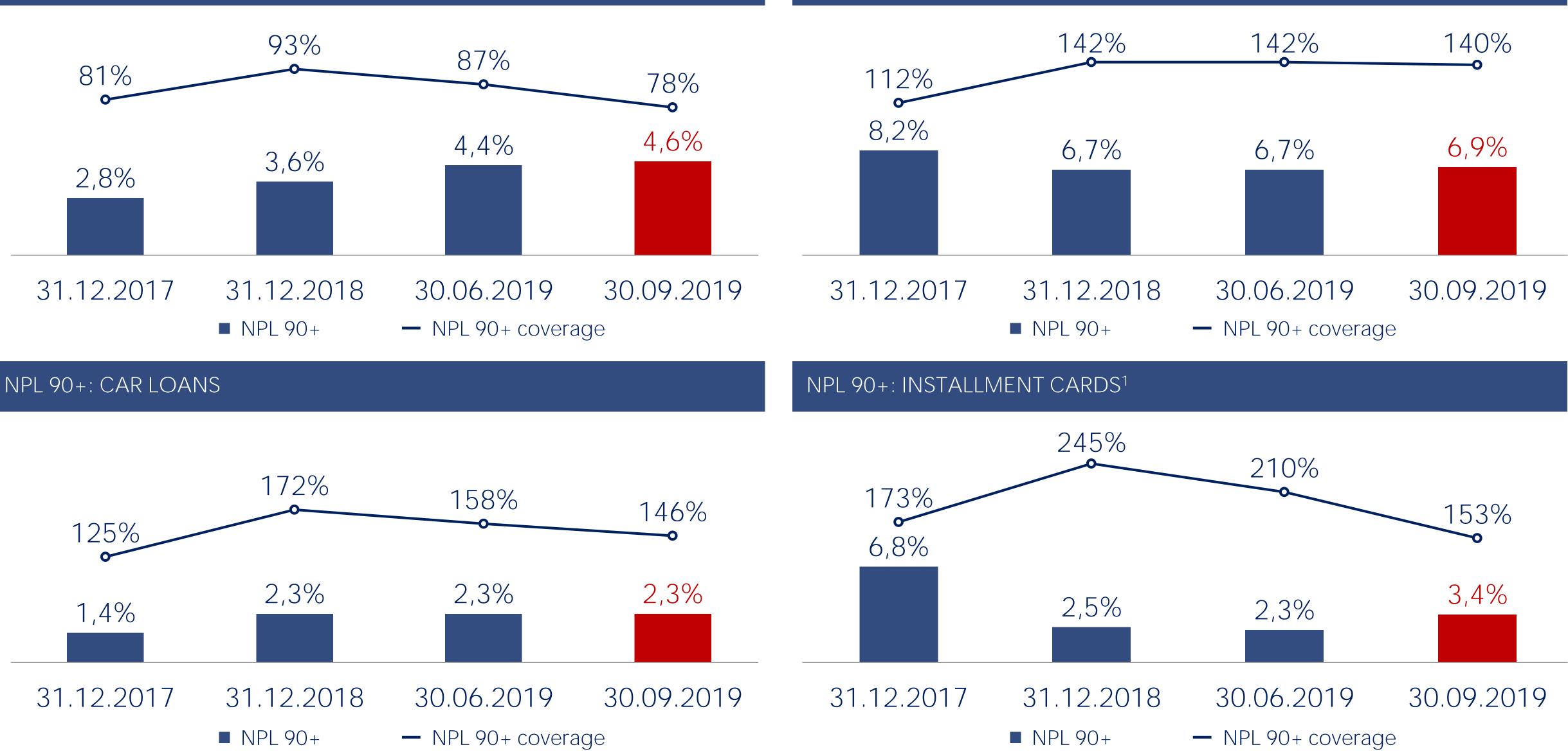
**RETAIL LOAN PORTFOLIO<sup>1</sup>** 

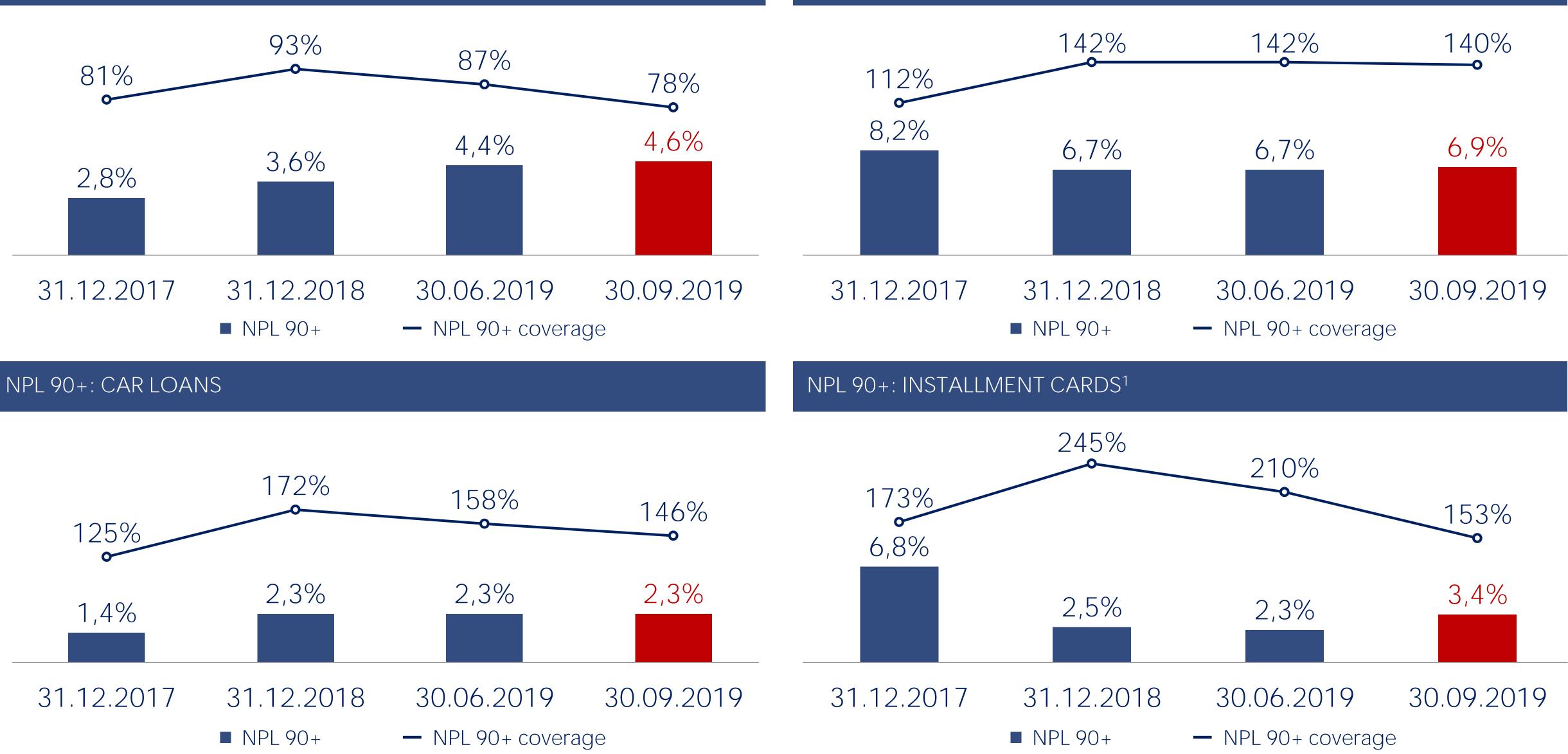






### NPL 90+: MORTGAGE LOANS





Source: IFRS financial statements (2017 - 9M2019)

1. In 2016 "installment cards" category was represented by credit cards mainly acquired with the banks purchased by Sovcombank

### NPL 90+: CONSUMER LOANS

## REVENUE STRUCTURE Client visits to our offices are an opportunity for cross-selling

65%

Interest

income<sup>2</sup>

4% Other F&CI<sup>5</sup>

13% Cards fees<sup>4</sup>

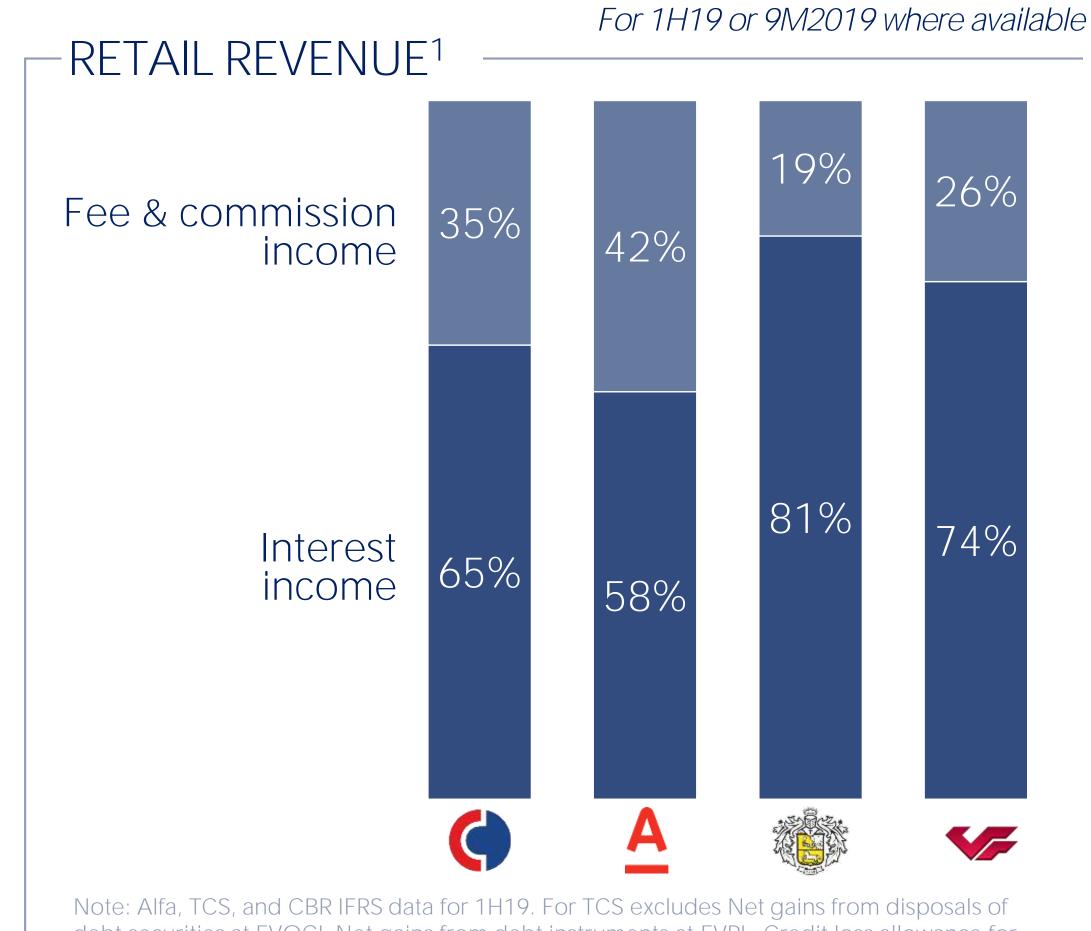
> Fee & commission income

### 18% Bancassurance<sup>3</sup>

- Life
- Property (car, home)
- Medical
- Legal and other

Source: IFRS financial statements (as at 30 September 2019)

- 1. Retail segment revenue excludes Inter-segment revenue and Other operating income
- 2. Interest income (P32,1Bn), as per Note 3 of IFRS FS

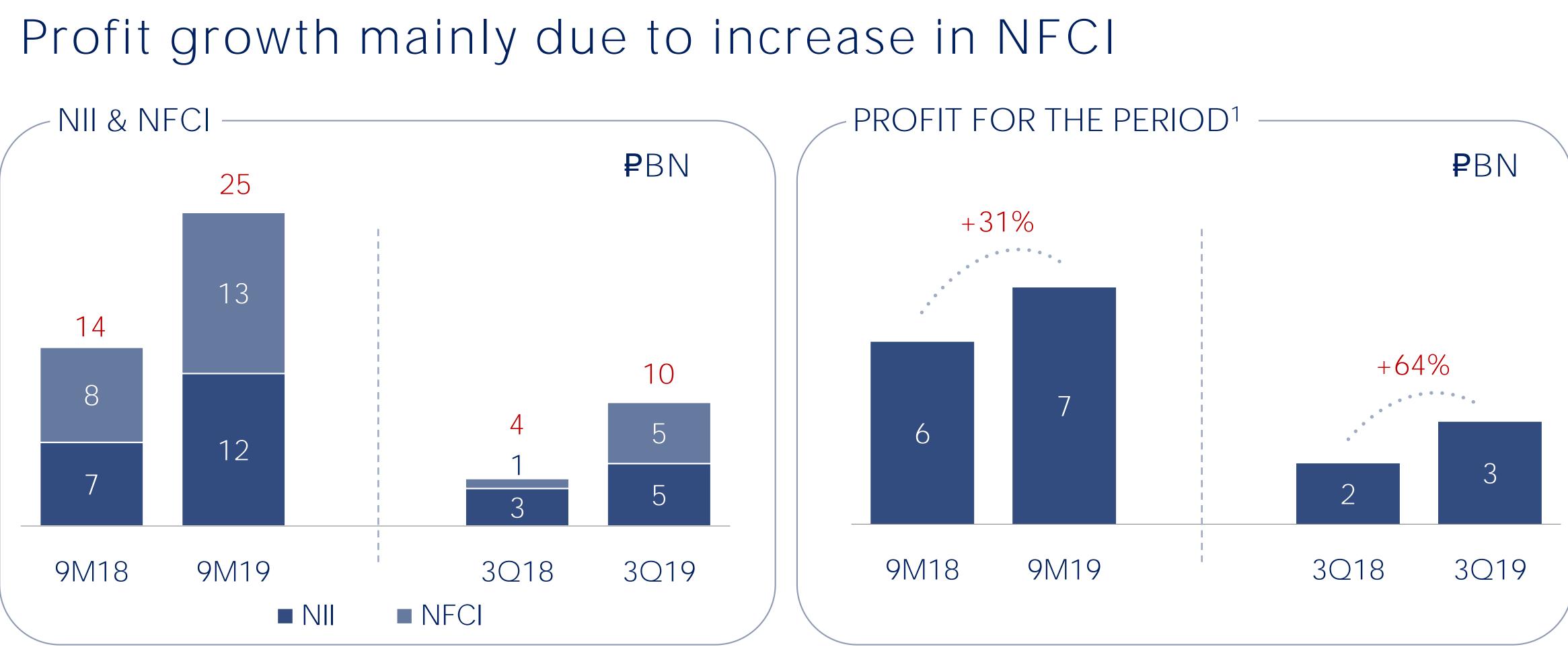


debt securities at FVOCI, Net gains from debt instruments at FVPL, Credit loss allowance for debt securities at FVOCI and Other operating income, but includes Insurance premiums earned (as part of F&CI) For Alfa and CBM excludes Other operating income and Inter-segment revenue

- 3. F&CI from Financial protection program (₽9.2Bn), as per Note 5 of IFRS FS
- 4. Card fees (**P**6.6Bn), as per Note 5 of IFRS FS
- 5. F&CI excl. from financial protection program and card fees, as per Note 3 of IFRS FS



## RETAIL PROFIT Profit growth mainly due to inc



### 75% (NII + NFCI) growth 9M18 vs 9M19

Source: IFRS financial statements (9M2018 – 9M2019)

23

Values are subject to rounding: rounded components may not add up to the rounded sum

1. Retail segment profit for the period before income tax expense \* 0,8

31% Retail profit growth 9M18 vs 9M19

### RETAIL CUSTOMER BASE Growth in retail via acquisition of new clients

### «Halva» installment card

### • 2,447 offices in 1,034 towns

### Online & digital

Source: IFRS financial statements (as at 30 September 2019) 24 1. As at 30 Septemner 2019, 92% of the Group's retail clients are represented by senior citizens and low and medium income clients



## «HALVA» VALUE PROPOSITION

### CLIENT

## 3.8 / cards issued

### 3% population $20+^{1}$

0% APR economic affordability MERCHANT

higher check less price sensitivity new customers

Source: IFRS financial statements (as at 30 September 2019), www.gks.ru

- 1. Based on Company estimates and Rosstat, as at 1 January 2019, whereas adult population is defined as 20 years old and older
- 2. Based on Company estimates and data published by Rosstat, as at 31 December 2018
- 3. Installment cards NPL ratio

## 170 partner shops

22% Russian retail<sup>2</sup>

BANK

## 36BN gross portfolio

NPL 3.4%<sup>3</sup>

client acquisition cross-sales social responsibility



## BROAD NETWORK IN REGIONS Vast majority of clients prefer to visit our offices

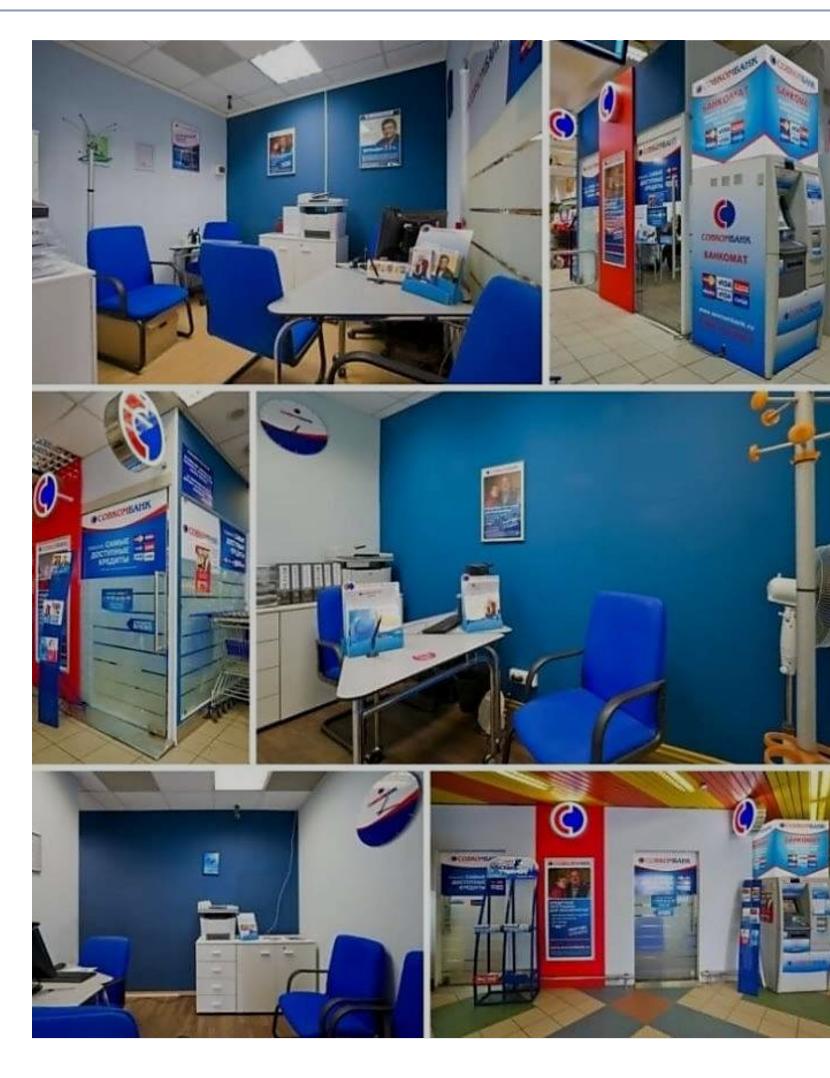
1,034 towns national scale

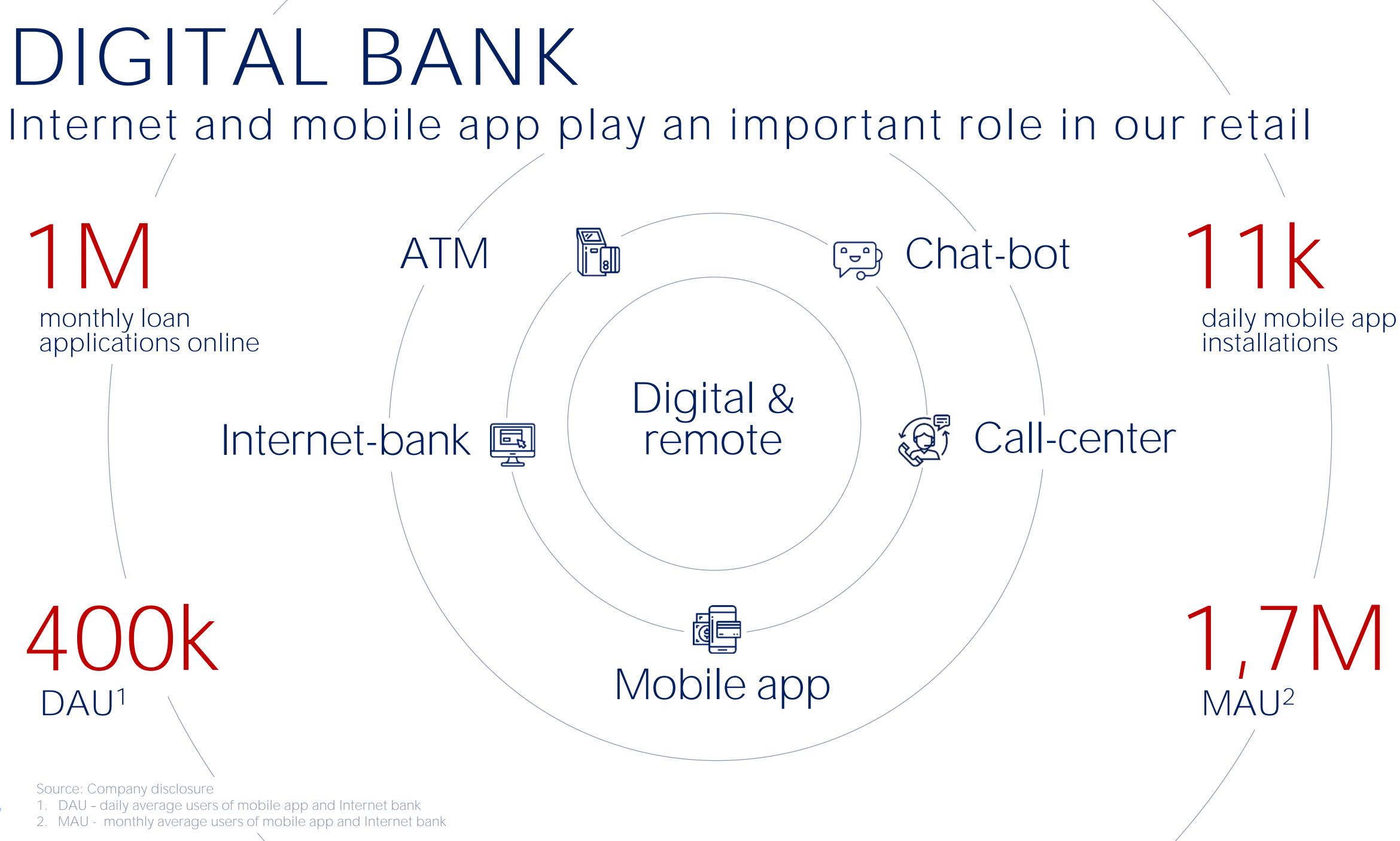
2,447 offices small towns

MINI-OFFICE employees P2M CAPEX to open an office P100k OPEX per month

100M clients

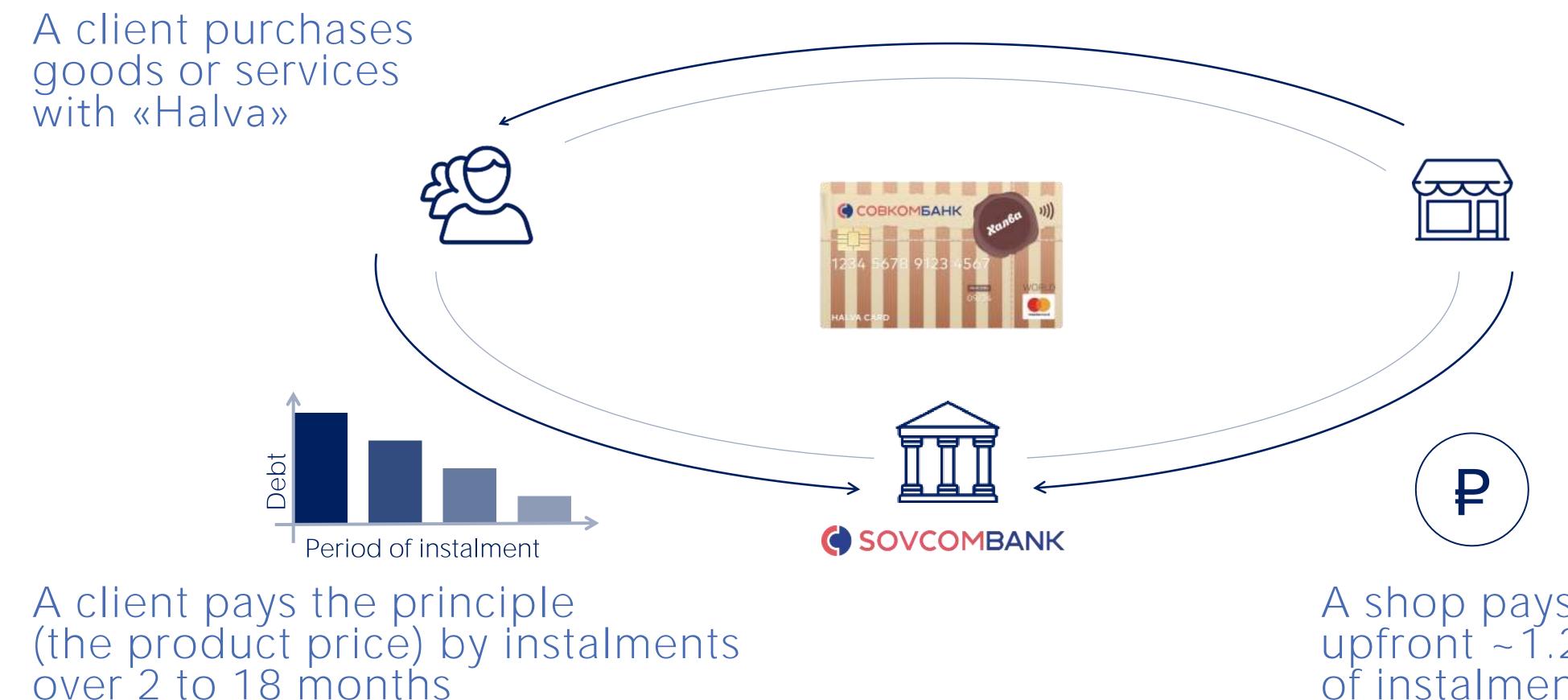
an hour from our office







## «HALVA» NETWORK EFFECT Additional client or shop adds value to others



28

A shop pays commission upfront ~1.25% per month of instalment plan



CORPORATE BANKING

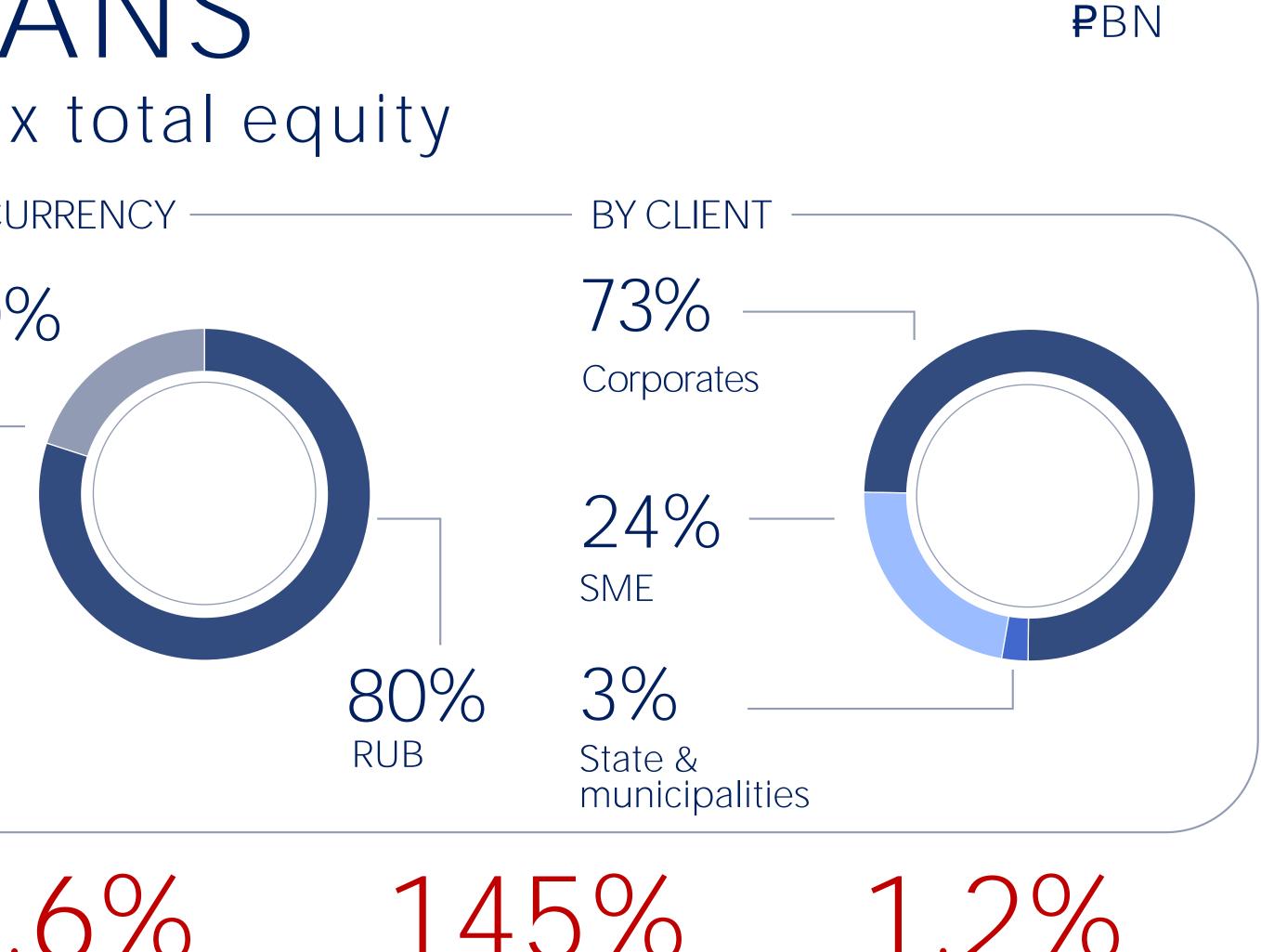
## ORPORATE LOANS Corporate loan portfolio - 1.5x total equity

	14%	Manufacturing	
	— 13%	Government financial development institutions	FX
	— 6%	Commercial real estate	
	6%	Trade	
	— 6%	Building and construction	
100	— 6%	Petrochemicals	
	— 5%	Transport and infrastructure	
		Mining	
	2%	Leasing	
	— 10%	Other	
	24%	SME	2.
	3%	State & municipalities	Stage corpo

Source: IFRS financial statements (as at 30 September 2019)

- 1. Corporate loans, Loans to small businesses and other loans to customers and Loans to constituent entities 3. (Allowance for corporate loans and bonds measured at amortized cost – Allowance for impairment of corporate and municipalities of the Russian federation, less allowance for loan impairment bonds at amortized cost) / (Stage 3 Corporate loans + Stage 3 Loans to small businesses and other loans to 2. Related party loans less allowance for loan impairment customers + Stage 3 Loans to constituent entities and municipalities of the Russian federation)
- 30

**BY CURRENCY** 



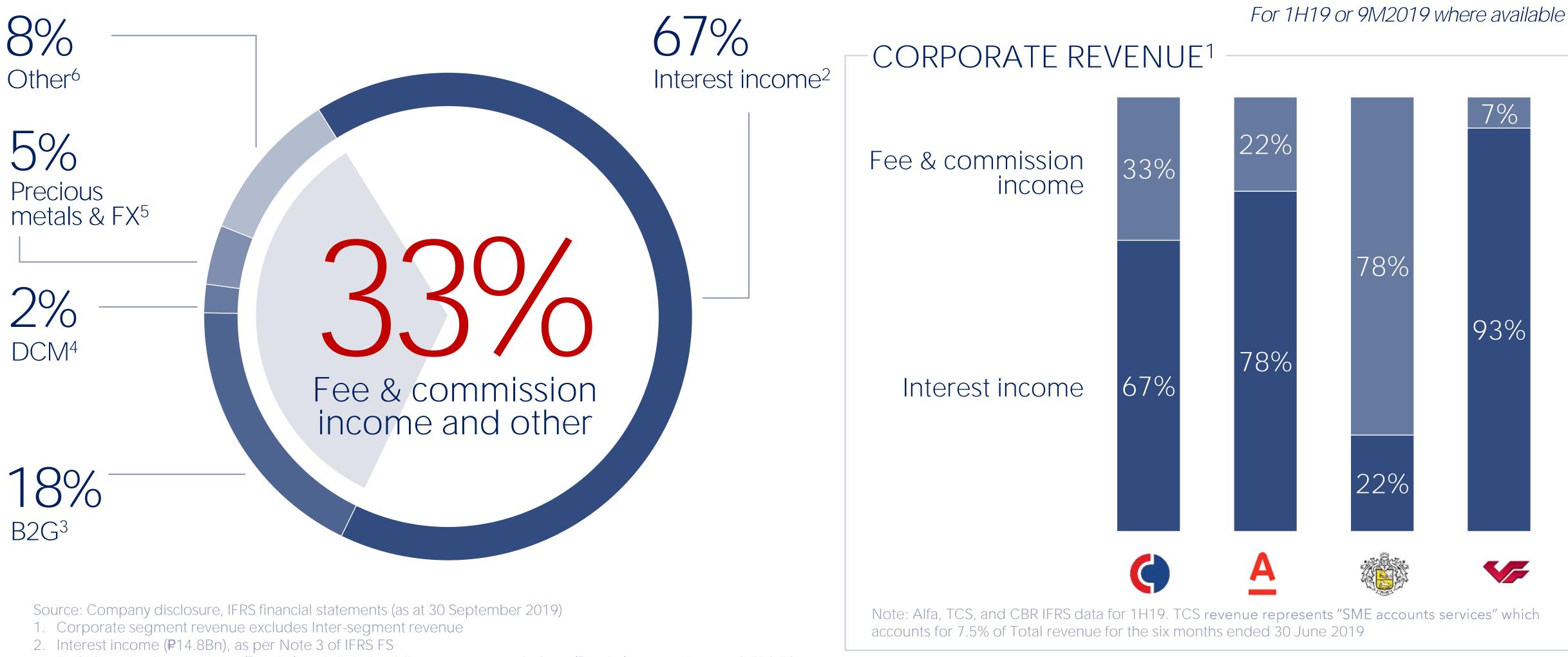
e 3 & POCI corporate loans

Stage 3 & POCI coverage<sup>2</sup>

Related party Ioans<sup>2</sup> / Equity

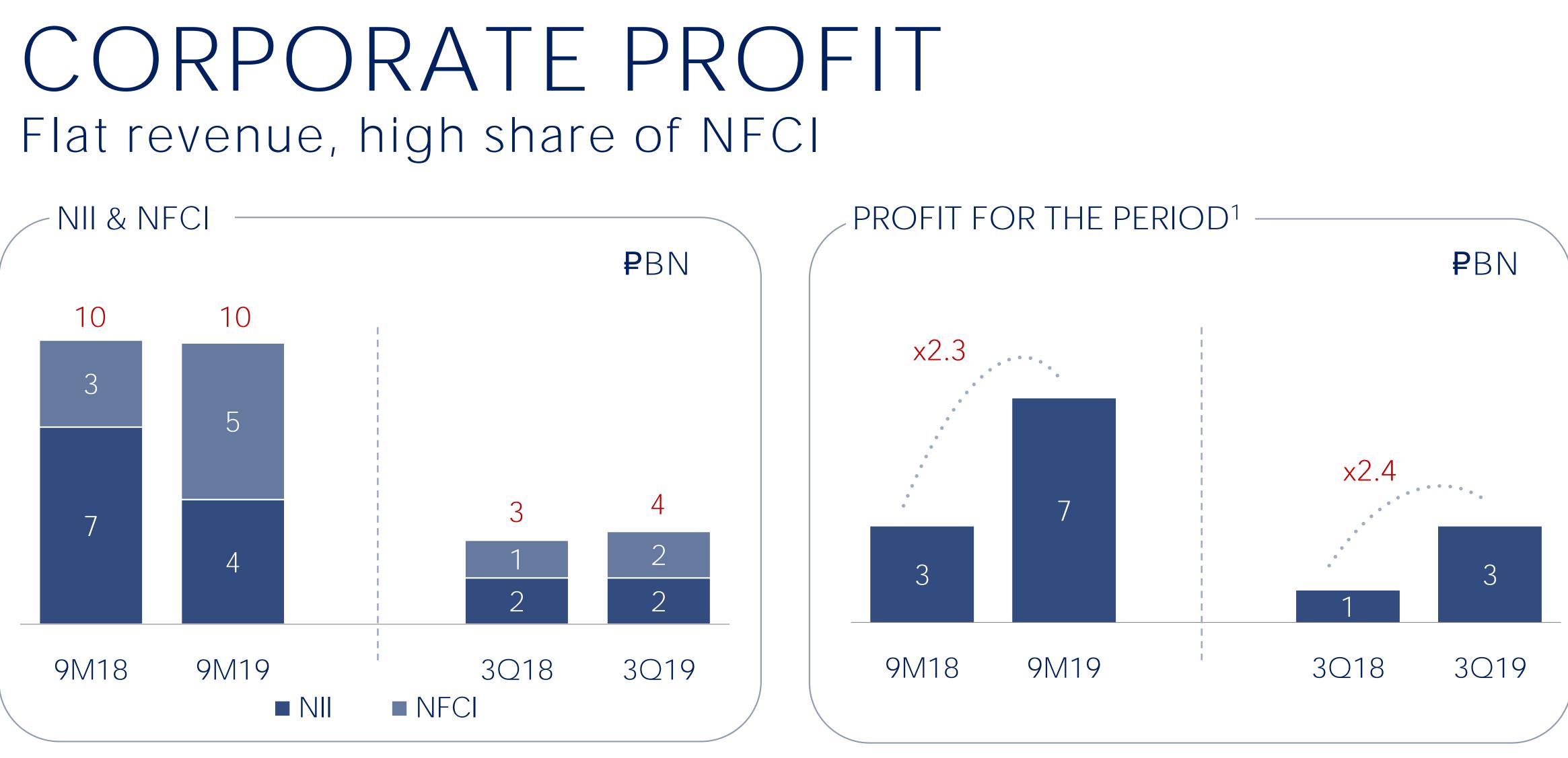


## CORPORATE REVENUE STRUCTURE High share of fee & commission income mainly due to B2G



31

- 3. F&CI from Bank guarantees (P2.2Bn) and digital public procurement platform (P1.7Bn), as per Note 5 of IFRS FS
- 4. F&CI from operation with securities (P371Mn), as per Company disclosure
- 5. Net gain on foreign exchange and transactions with precious metals (**P**990Mn), as per Note 3 of IFRS FS
- 6. F&CI (excl. F&CI from Bank guarantees and digital public procurement platform), Net gain on financial instruments at FVPL (P167Mn), Other operating income (P150Mn), as per Note 3 of IFRS FS



## 57% NII growth 9M18 vs 9M19

Source: IFRS financial statements (9M2018 – 9M2019) Values are subject to rounding: rounded components may not add up to the rounded sum 1. Corporate segment profit for the period before income tax expense \* 0,8

2.3 Corporate profit growth 9M18 vs 9M19 XZ.3

## PUBLIC PROCUREMENT PLATFORM The Group facilitates 28% public procurement in Russia

## 514,000 SME suppliers

bank guarantees issued 9M2019 average bank guarantee 

# 291,000

State & municipal buyers

1.6 M contracts signed in 1H2019

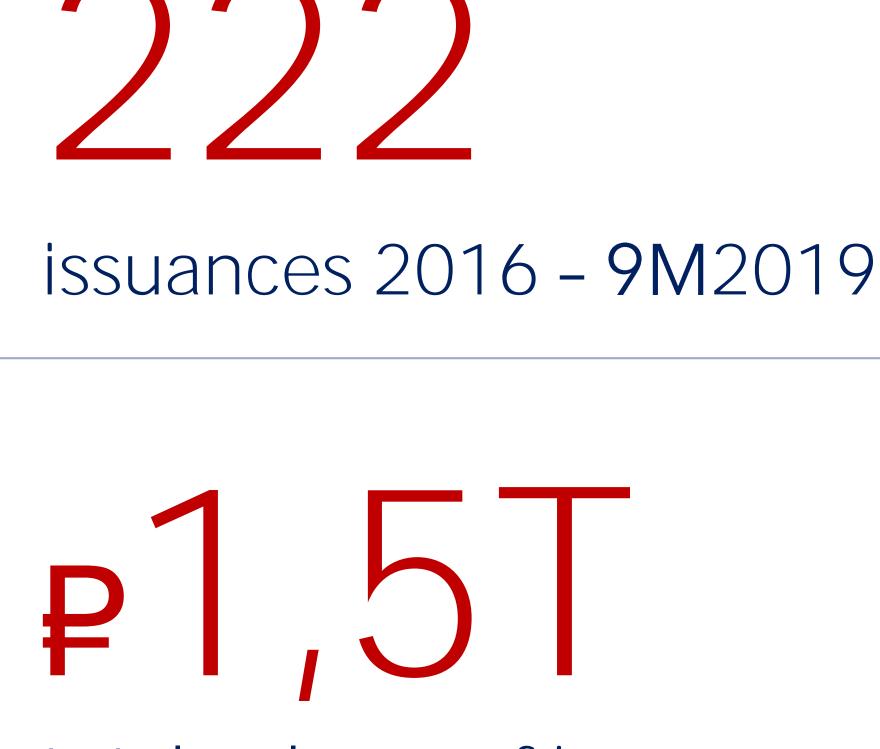


## DCM Relationship with blue chips — 1000 out of 500 Blue chip companies

### by number of issuances among private banks

#

Source: Company disclosure, IFRS financial statements (as at 30 September 2019) 1. According to Cbonds ranking as at 31 October 2019 <a href="http://cbonds.ru/rankings/item/613">http://cbonds.ru/rankings/item/613</a>

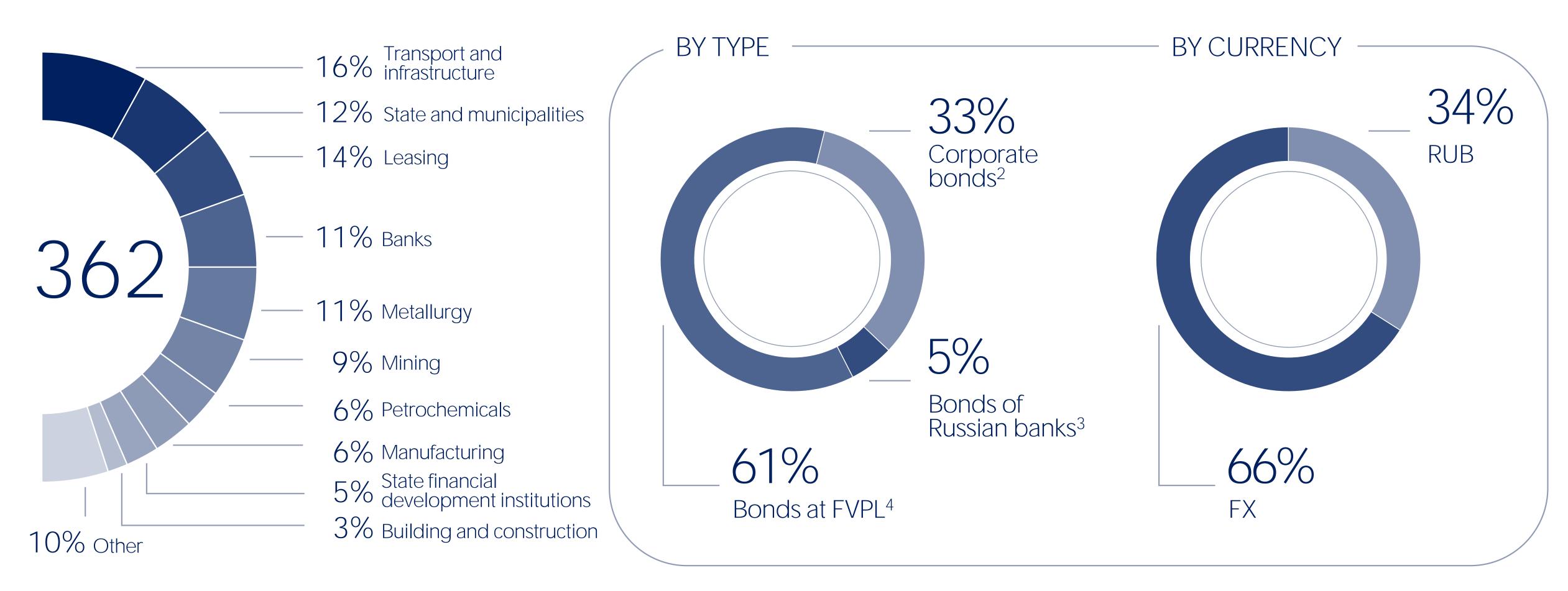


total volume of issuances 2016 - 9M2019



TREASURY

## BOND PORTFOLIO Diversified portfolio mainly consisted of Russian blue chips

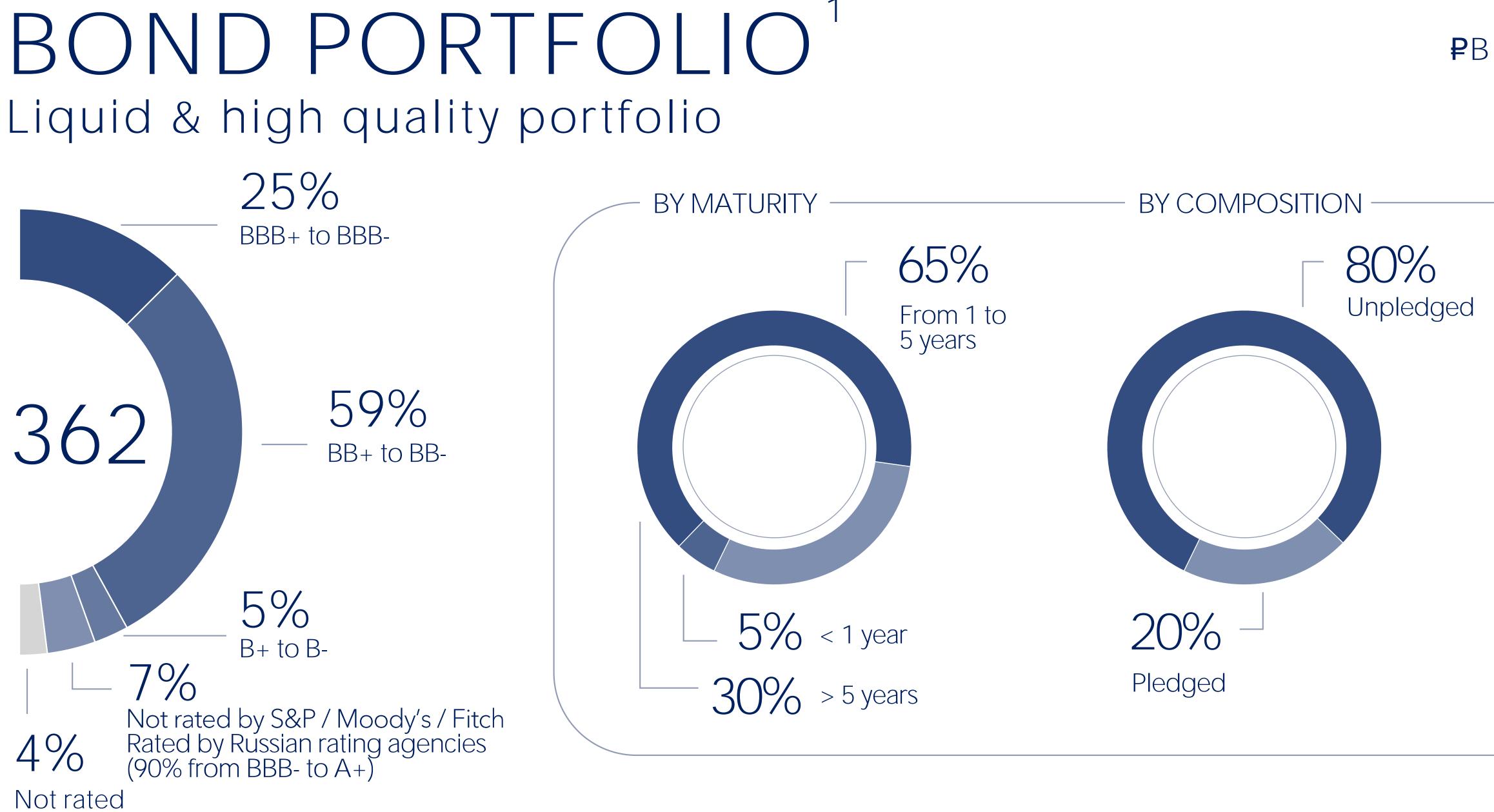


Source: IFRS financial statements (as at 30 September 2019)

1. Financial instruments at FVPL excluding derivative financial instruments, corporate shares and shares of companies with state participation; corporate bonds, bonds of companies with state participation and Russian subfederal and municipal bonds measured at amortized cost less allowance for impairment and bonds of Russian banks measured at amortized cost less allowance for impairment

- 2. Corporate bonds, bonds of companies with state participation and Russian subfederal and municipal bonds measured at amortized cost less allowance for impairment and
- 3. Bonds of Russian banks measured at amortized cost less allowance for impairment
- 4. Financial instruments at FVPL excluding derivative financial instruments, corporate shares and shares of companies with state participation





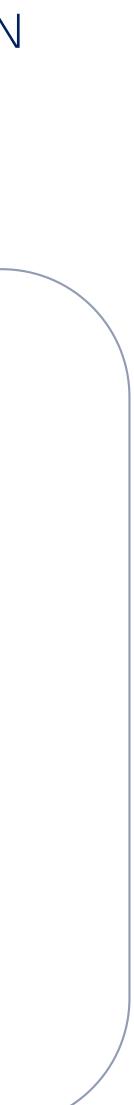
Source: IFRS financial statements (as at 30 September 2019)

37

municipal bonds measured at amortized cost less allowance for impairment and bonds of Russian banks measured at amortized cost less allowance for impairment

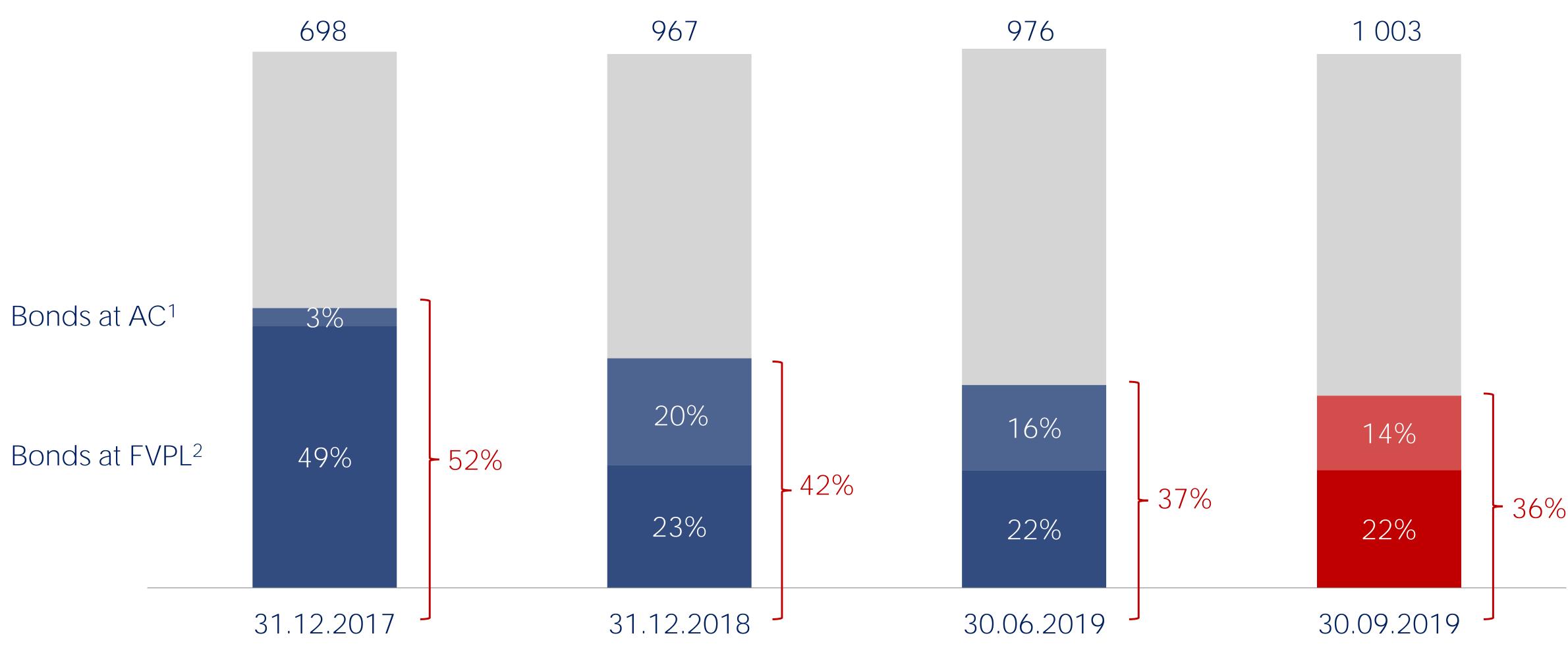
₽BN

1. Financial instruments at FVPL excluding derivative financial instruments, corporate shares of companies with state participation; corporate bonds, bonds of companies with state participation and Russian subfederal and





### SHARE OF BONDS DECLINED ₽BN As the bank diversified to corporate and secured retail lending

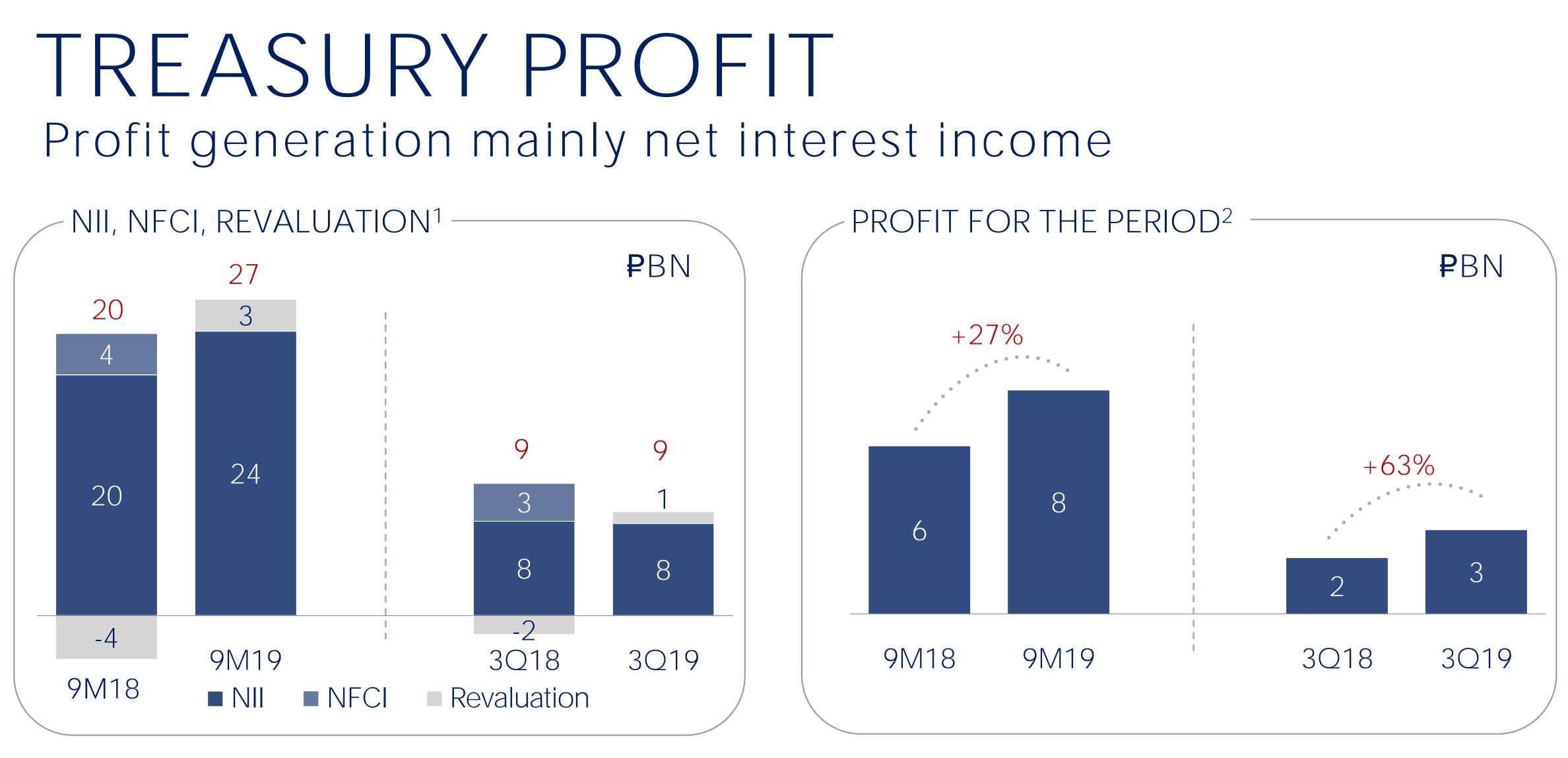


Source: Company disclosure, IFRS financial statements (as at 30 September 2019) Values are subject to rounding: rounded components may not add up to the rounded sum 1. Corporate bonds, bonds of companies with state participation and Russian subfederal and municipal bonds measured at amortized cost less allowance for impairment and bonds of Russian banks measured at

amortized cost less allowance for impairment

2. Financial instruments at FVPL excluding derivative financial instruments, corporate shares and shares of companies with state participation





### **1 3 %** Share of one-offs in Treasury profit for 9M19

Source: IFRS financial statements (9M2018 – 9M2019)

Values are subject to rounding: rounded components may not add up to the rounded sum

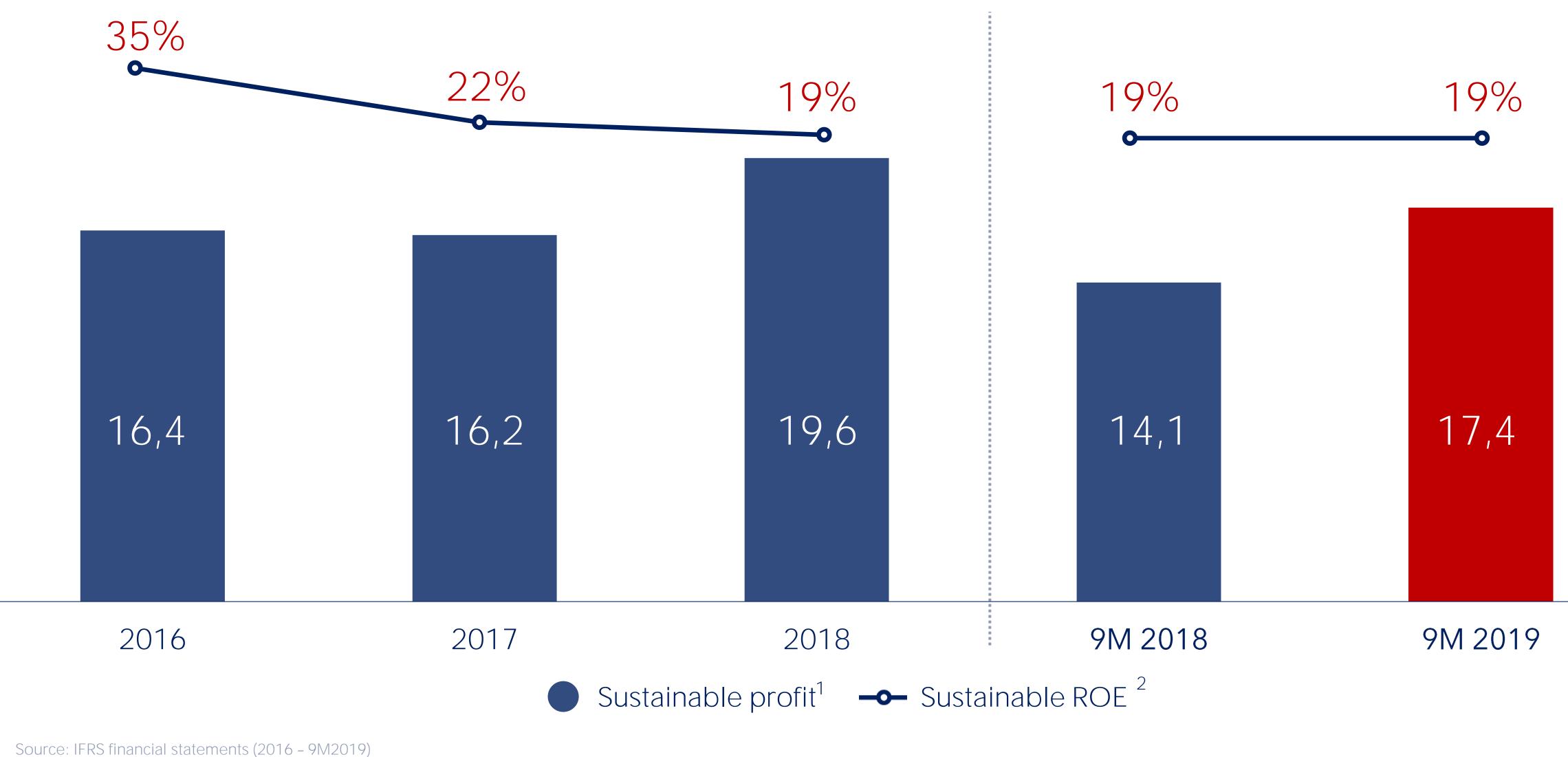
1. Revaluation includes Net gain (loss) on financial instruments at FVPL, Net gain on derecognition of financial assets at amortized cost, Net gain (loss) on foreign exchange and transactions with precious metals

2. Treasury segment profit for the period before income tax expense \* 0,8

### 27% Treasury profit growth 9M18 vs 9M19

## CAPITAL & FUNDING

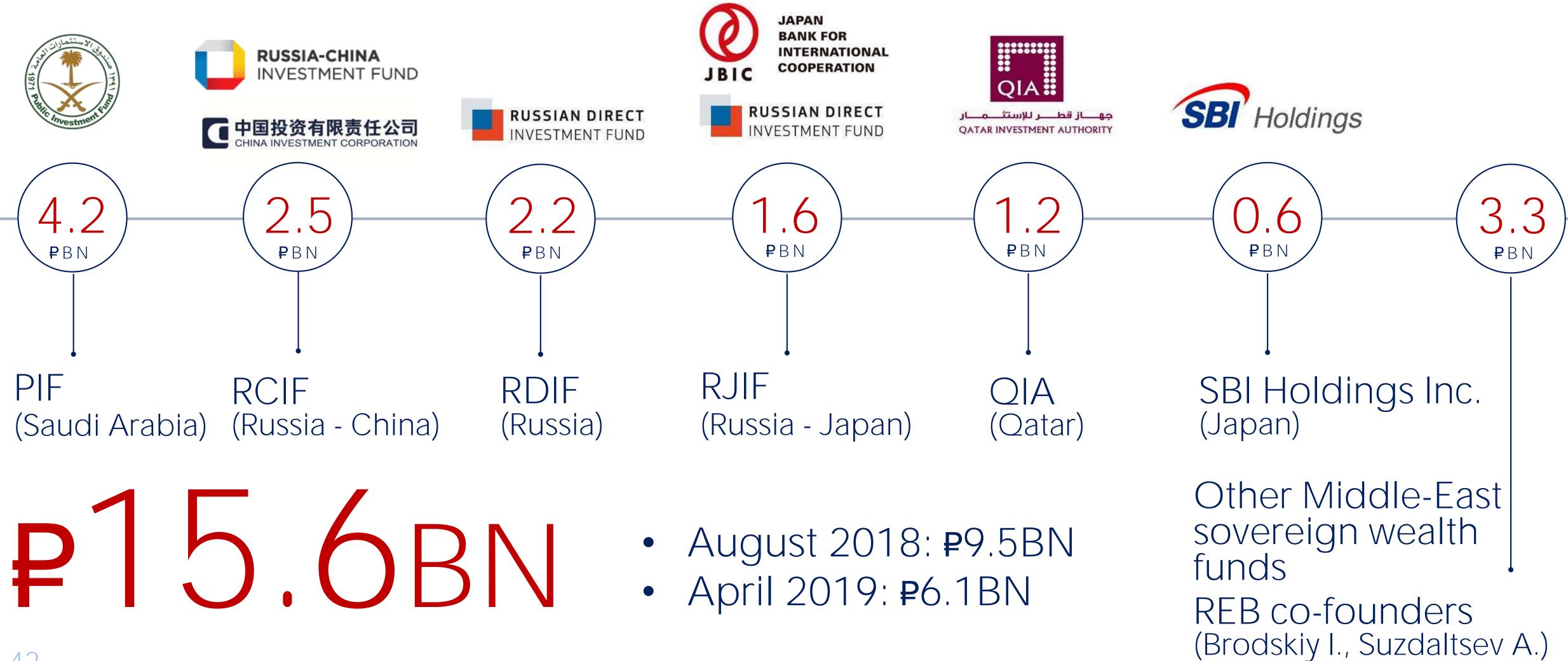
# INTERNAL CAPITAL GENERATION



41 1. Profit for the period adjusted for one-offs (as per definition in Glossary)

2. ROE adjusted for one-offs (as per definition in Glossary)

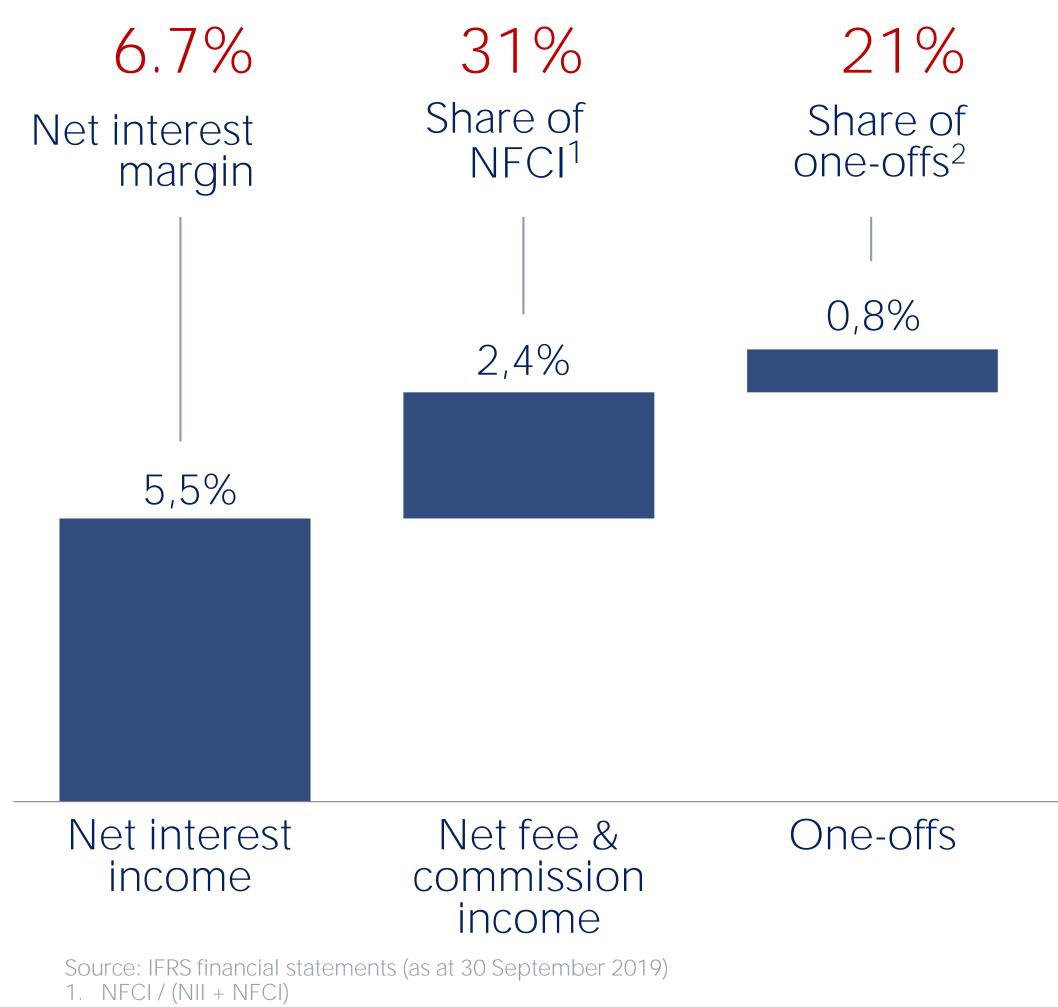
### FXTFRNAL CAPITAL RAISE The bank raised P 16 BN in equity from investors in 2018 - 2019





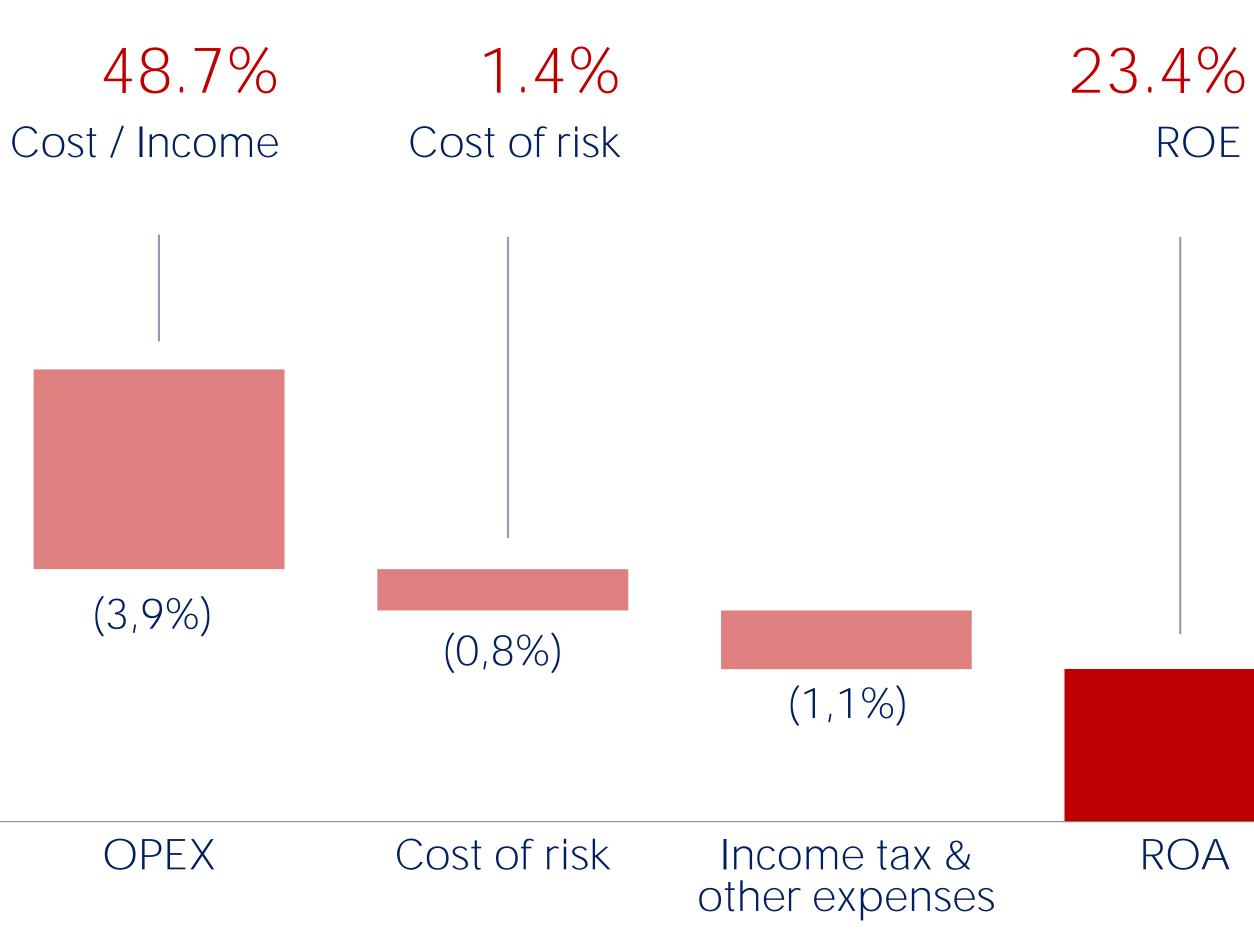
# BUSINESS MODEL

#### as a % of average assets



2. One-offs after tax / Profit for 9M2019







### CREDIT RATINGS 5 credit rating agencies look at the bank from different angles



# RATING AGENCIES OPINION

#### FitchRatings

*Ratings reflect the bank's extended track* record of exceptional performance, robust asset quality, strong profitability, solid liquidity and capital buffers, and Fitch's view that the operating environment in Russia has improved, which should benefit the bank's credit profile

20 September 2019

### **AKPA**

The growth of Bank's business over the last few years has been oriented on asset universalization, which made it possible to achieve significant operating income diversification. The Bank's business is determined by its historically strong franchise in consumer lending and stronger competitive positions in lending to the large businesses and the SME sector

9 August 2019

#### S&P Global -

We now consider Sovcombank to be a systemically important institution in a Russian context. The stable outlook reflects our opinion that the Bank will maintain its current level of capitalization and not increase its risk appetite as it follows its organic and acquisitive expansion strategy

20 September 2019



The conservative policy with respect to issuing unsecured consumer loans, the consistently soundcorporate loan quality, and successful implementation of the «Halva» Project allow Sovcombank to maintain its strong profitability

21 October 2019

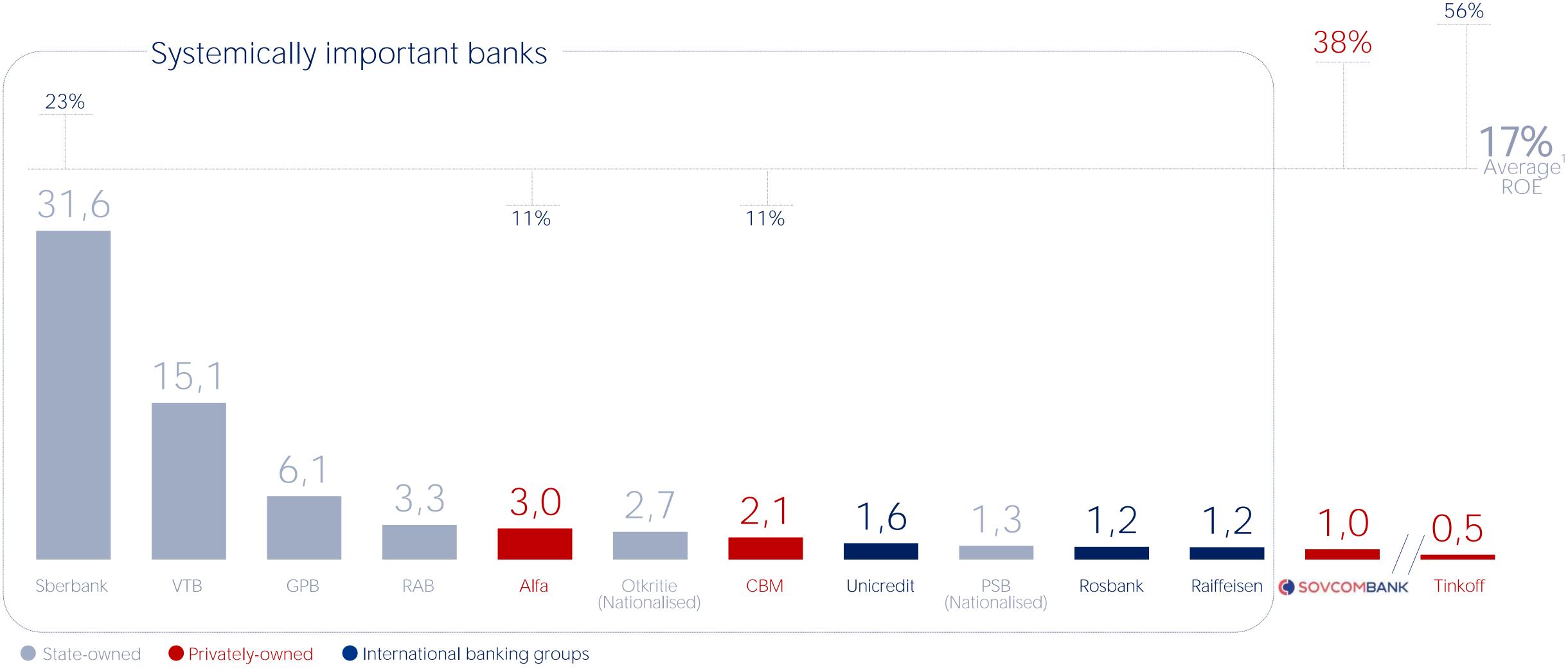
### -Moody's

Moody's rating agency points out Sovcombank's continued strong financial performance and strengthened risk profile in recent years, as the Bank improved its business diversification, reduced exposure to market risk and improved its funding profile

*30 September 2019* 



### THE LANDSCAPE 1% market share of the total banking assets in Russia



Source: IFRS financial statements (2016 - 1H2019)

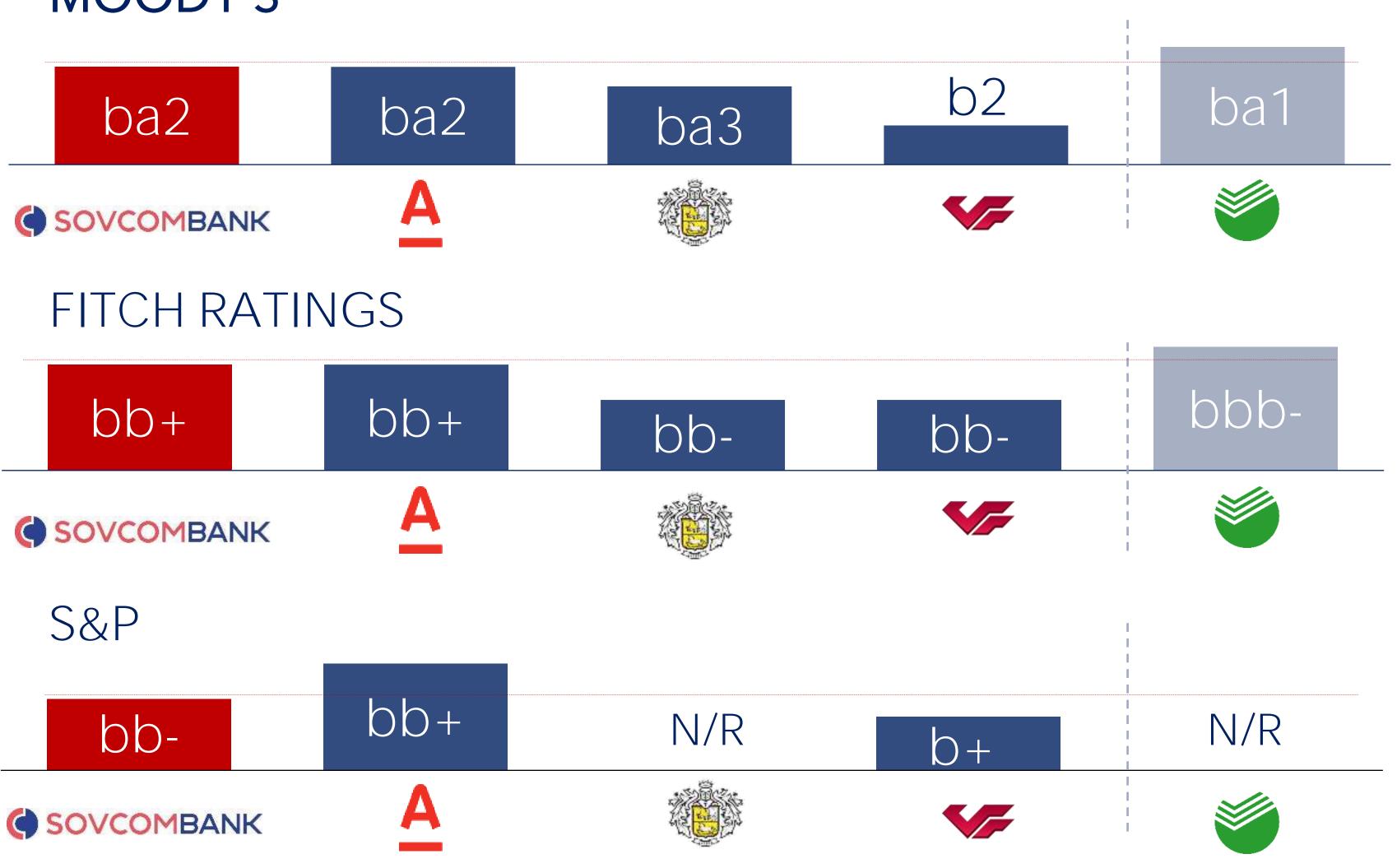
46 1. Average ROE in 2016-1H2019 among represented banks excluding the nationalised banks (Otkririe and PSB), calculated as a sum of ROE for each of the years ended 31 December 2016, 2017 and 2018 and the ROE for the

six months ended 30 June 2019 (annualised) divided by four. Whereas ROE is defined as profit for the period divided by average balance of total equity (calculated as sum of the related opening and closing balances divided by two).



# CORE CREDIT RATINGS

#### MOODY'S



4 / Source: Rating Agencies, as at 21 October 2019

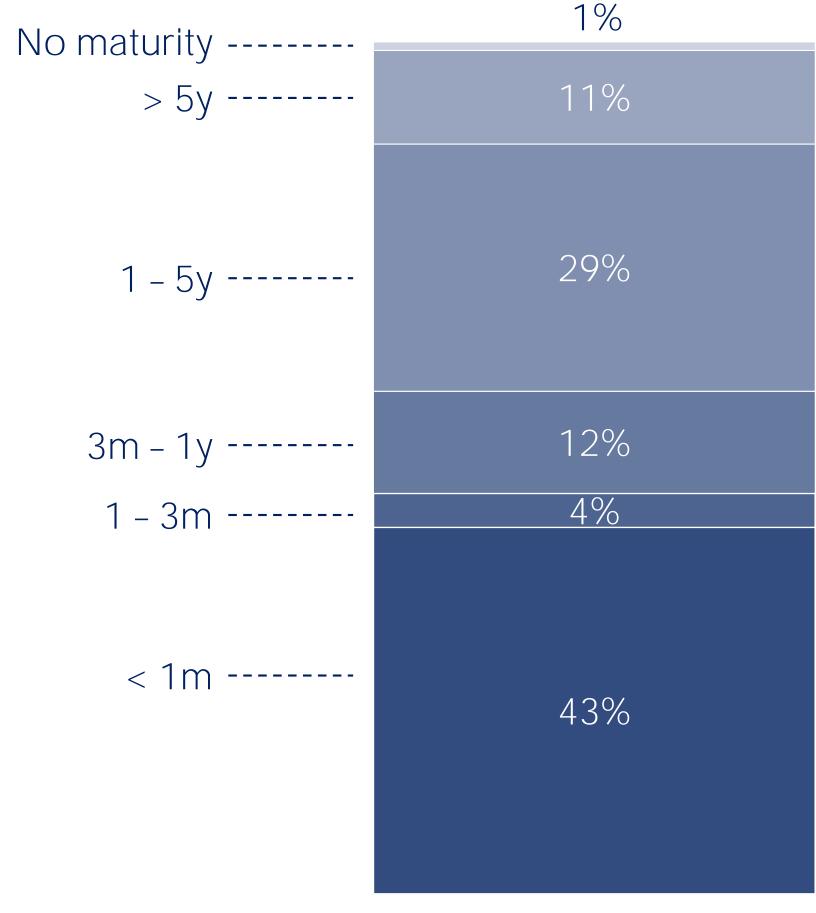
#### CORE CREDIT RATINGS

**refer to issuer'** standalone intrinsic financial strength, absent any extraordinary support from the sovereign

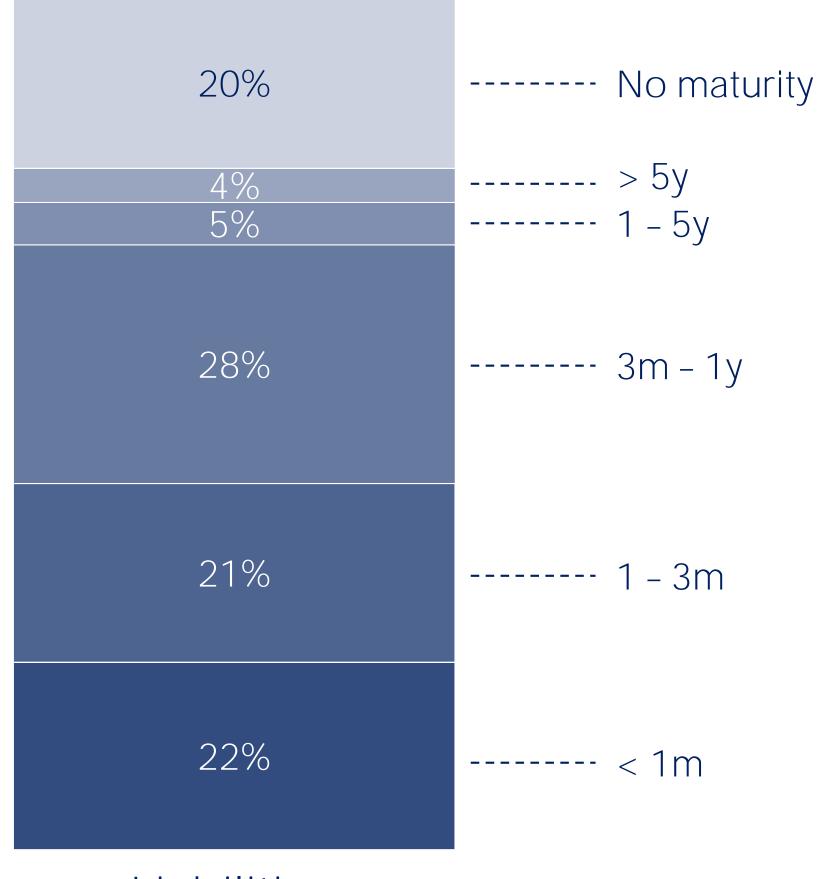


# MATURITY STRUCTURE

# BALANCE SHEET MATURITY PROFILE 30.09.2019



Assets



Liabilities

# FINANCIAL HIGHLIGHTS

	2016
ROE	72.4%
Sustainable ROE	35.4%
ROA	6.5%
Sustainable ROA	3.2%
Net interest margin	5.9%
Operating margin	7.8%
Cost to income	36.1%
Cost of risk	2.3%
Cost of funding	7.6%
Total CAR	16.0%
Tier 1 CAR	12.7%
N1.1 Ratio	9.2%
N1.0 Ratio	12.8%
N1.2 Ratio	9.9%

2017	2018	9M2018	9M2019
40.7%	17.3%	20.5%	23.4%
22.3%	19.3%	18.6%	18.6%
4.8%	2.1%	2.6%	3.0%
2.6%	2.3%	2.3%	2.4%
5.8%	6.6%	6.6%	6.7%
8.2%	8.0%	8.0%	8.0%
47.6%	51.5%	51.5%	48.7%
1.7%	2.1%	2.2%	1.4%
6.5%	5.2%	5.4%	5.3%
14.5%	13.8%	14.0%	15.5%
14.5%	13.8%	12.2%	15.5%
10.0%	9.4%	8.8%	9.1%
12.9%	12.6%	13.3%	12.2%
11.0%	10.3%	9.9%	9.9%



# INCOME STATEMENT

RUB'BN	2016	2017	2018	9M2018	9M2019
NII	27.7	33.0	47.5	34.0	40.6
Allowance for credit losses	(4.7)	(4.4)	(8.8)	(6.6)	(5.9)
NFCI	12.8	18.1	20.0	14.6	18.0
OPEX	(14.6)	(24.3)	(34.7)	(25.0)	(28.6)
PBT	41.7	36.7	20.8	18.3	27.4
Income tax expense	(8.0)	(7.1)	(3.3)	(2.8)	(5.5)
Profit for the period	33.6	29.6	17.5	15.6	21.9
One-offs before tax	21.5	16.7	(2.5)	1.8	5.7
Securities revaluation <sup>1</sup>	16.0	12.6	(7.9)	(3.8)	2.2
FX <sup>2</sup>	0.5	2.7	0.8	1.0	1.6
Other one-offs <sup>3</sup>	5.0	1.4	4.6	4.6	1.8
One-offs after tax	17.2	13.4	(2.0)	1.5	4.6
Sustainable profit	16.4	16.2	19.6	14.1	17.4

Source: IFRS financial statements (2016 – 9M2019)

1. Sum of Net gain/(loss) on financial instruments at FVPL, Net gain/(loss) on available-for-sale assets, Net gain/(loss) on derecognition of financial assets at amortized cost and Net gain/(loss) on derecognition of financial instruments at fair value through other comprehensive income

2. Net foreign exchange gain and net gain on currency derivatives

3. Sum of Bargain purchase gain, Gain from settlement of pre-existing relationship, Gain on loan repayment obligations to DIA, Gain from asset restructuring, Revaluation of investments in associates, Revaluation of buildings and investment property and Other operating income





# BALANCE SHEE

#### RUB'BN

Cash & cash equivalents Retail loan portfolio<sup>1</sup> Corporate loan portfolio<sup>2</sup> Financial instruments at FVPL Financial instruments at FVOCI Other assets<sup>3</sup>

#### Total assets

Off-balance sheet guarantees

Interbank & REPO<sup>4</sup> Current accounts and demand deposits<sup>5</sup> Term deposits<sup>6</sup> Other liabilities<sup>7</sup> Total liabilities

#### **Total Equity**

Source: IFRS financial statements (2016 – 9M2019)

- 1. Retail loans less allowance for loan impairment
- 2. Corporate loans and bonds measured at amortized cost less allowance for loan impairment
- 3. Placements with banks and the banks' bonds measured at amortized cost, investments in associates, investments in joint ventures, investment property, property and equipment and intangible assets, goodwill, current income tax asset, deferred tax asset, other assets

_		

31.12.2016	31.12.2017	31.12.2018	30.09.2019
21	40	110	156
80	137	190	242
158	130	351	310
285	349	225	226
7	4	1	
13	30	90	68
565	689	967	1 003
72	113	148	126
145	194	190	80 142
30	49	128	142
247	310	471	576
80	51	64	576 72
501	604	853	870
64	85	114	133

- 4. Due to banks
- 5. Current accounts and demand deposits of individuals and legal entities
- 6. Tern deposits of individuals and legal entities
- 7. Debt securities issued, subordinated debt, other borrowed funds, deferred tax liability, current income tax payable, other liabilities







ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG)

# FSG



### Responsible lending Responsible marketing & sale, attention to PTI, supporting clients in difficult life situations



#### Support for SMEs

Digital platform provides access to public procurement for 514k SME



Transparency & corporate governance Reporting & transparency standards exceeding those typical for large banks in Russia



Green Financing Environmentally friendly projects, green bonds









92% senior citizens & low- and mediumincome clients

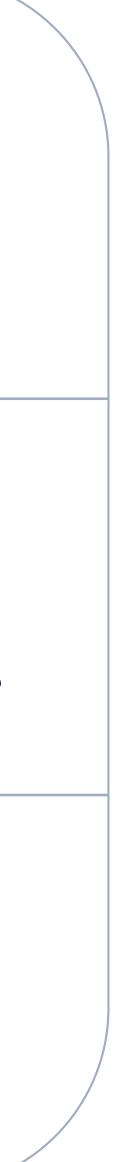


### 16% female employees

#### United Nations Global Compact



offices in remote regions



### RESPONSIBLE LENDING Management committed to the principles of responsible lending

#### We make inquiries about our client's financial situation

Sovcombank is committed to asking questions about our clients' financial situation including their current income and employment status to help us understand their current financial circumstances and needs

#### We take steps to verify our client's financial situation

We do this by using documentation and third party sources to check the information discussed with or disclosed by the client

#### We make inquiries about our client's requirements

The purpose of these inquiries is to ascertain the product types and features that are suited to each client

#### We market our products and services responsibly

- We market our products responsibly and to stay in touch with the expectations of clients and the community. We are therefore committed to: responsible marketing; • adherence to all legal and
- regulatory marketing requirements

#### We seek to only offer products that are suited to the client

We do this by considering clients' requirements and objectives as well as their financial circumstances

#### We exceed regulatory requirements in retail

Sovcombank serves the most vulnerable segments of retail clients in Russia: people of older generation and clients with low income. We strive not only to strictly apply regulatory standards but exceed them

#### We support clients facing financial difficulty

Financial difficulty can arise from different life events such as change in income, illness, a relationship breakdown, reduction in business cash flow or emergency events like natural disasters. We encourage clients facing financial hardship to talk to us and treat every case individually. Our main aim is getting our clients back to financial wellbeing and the solutions available will depend on the circumstances and financial situation. These may include:

- providing flexible payment arrangements;
- variations to the loan repayments;
- restructuring and consolidating loans;
- suspending loan repayments in exceptional

circumstances (emergency events like natural disasters)

#### We improve the financial literacy and capability of our clients

We are committed to providing public access to educational materials about money management, budgeting, saving and spending. We also plan to deliver a range of financial education programs to assist both personal and business customers

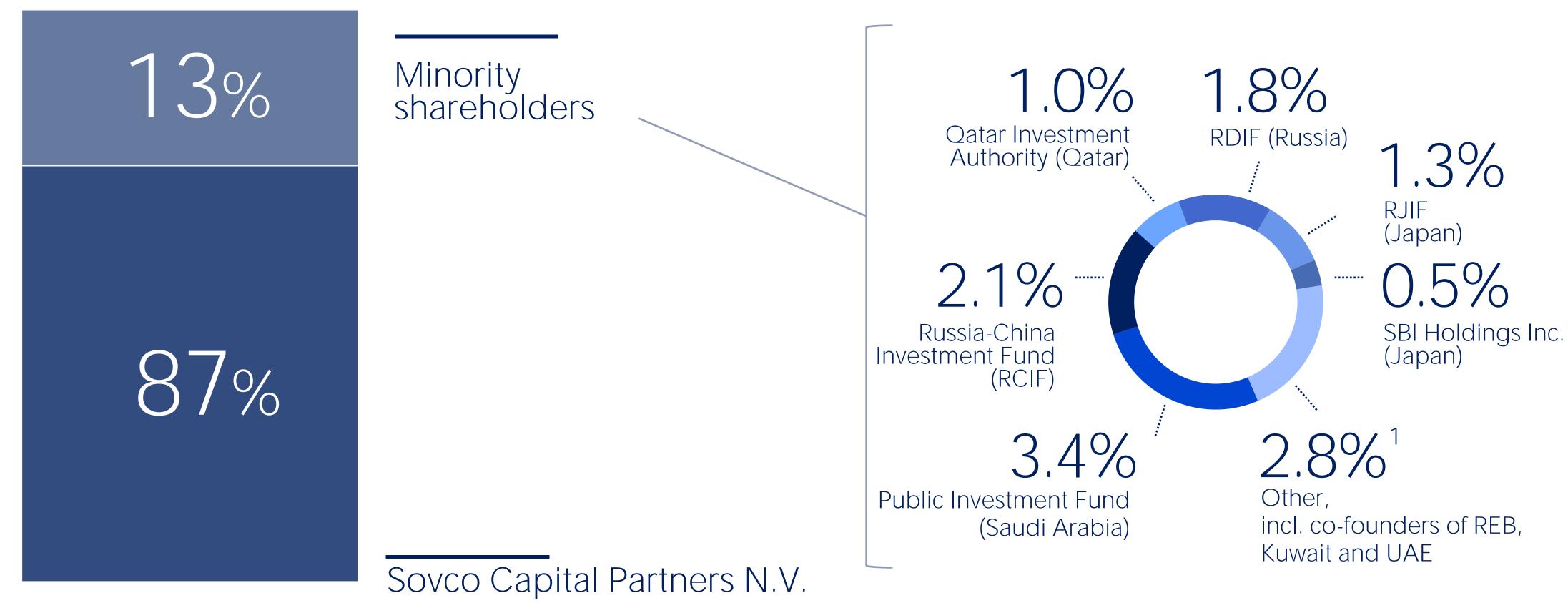






CORPORATE GOVERNANCE

## SHAREHOLDERS



### SOVCO CAPITAL PARTNERS N.V. Netherlands 49% MANAGEMENT 51% FINANCIAL INVESTORS



#### Dmitry Gusev

CEO, Member of Supervisory Board



### Sergey Khotimskiy

Founder, 1st Deputy CEO, Member of Supervisory Board

#### Dmitry Khotimskiy

Chief investment officer, Member of Supervisory Board







38°

57

#### Sergey Bondarovich

Deputy CEO, SME





Kirill Sokolov

Deputy CEO, Finance

Mikhail Avtukhov

Deputy CEO, CIB

Aleksey Panferov

Deputy CEO, GR

#### Andrei Osnos

Managing director,



#### Mikhail Kuchment

Chairman of Supervisory Board Member of Supervisory Board of X5 Retail Group, co-founder of Hoff

#### Aleksey Fisun

Member of Supervisory Board, Real estate



Member of Supervisory Board, Real estate

#### Other investors

10 investorsindividuals



 $12^{\circ}$ 



### SUPFRVISORY BOARD Bank management has a minority, 4 out of 9 seats

87%

#### Sovco Capital Partners N.V. (Netherlands)



Mikhail Kuchment<sup>2</sup>

Chairman of Supervisory Board



Dmitry Gusev<sup>1</sup>

CEO, Member of Supervisory Board



Sergey Khotimskiy 1<sup>st</sup> Deputy CEO,

Member of Supervisory Board



Aleksey Fisun<sup>2</sup>

Member of Supervisory Board



Dmitry Khotimskiy

Chief investment officer, Member of Supervisory Board



Mikhail Klyukin<sup>2</sup>

Member of Supervisory Board

- 1. Dmitry Khotimskiy, Sergey Khotimskiy, Dmitry Gusev, and Ilya Brodsky are the shareholders of the Bank, hold senior management positions and participate daily in the operational management of the Group
- 2. Mikhail Kuchment, Mikhail Klyukin, and Alexey Fisun are the shareholders of the Bank, but are not employees and do not participate directly in the operational management of the Group
- 3. Anatoly Braverman and Nikolai Varma are not employees and do not participate directly in the operational management of the Group
- 58 4. Ya Li is an investment Director of RCIF and an observer of the Supervisory Board of the Bank

#### 13%

#### Sovereign funds





#### Anatoly Braverman<sup>3</sup>

1<sup>st</sup> Deputy CEO of RDIF, Member of Supervisory Board



Nikolai Varma<sup>3</sup> Independent Director





#### Ya Li<sup>4</sup>

RCIF investment Director, Observer to the Supervisory Board

#### REB co-founders







#### Ilya Brodskiy<sup>1</sup>

President of Sovcombank, Member of Supervisory Board



# GLOSSARY

Abbreviation	
Cost of funding	Interest expense / average IBL
CoR	Provisions charged for loan impa middle and closing)
CIR	OPEX / (NII + NFCI)
IBL	Due to CBR + sale and repurchas debt + other borrowed funds
IEA	Retail loans + corporate loans and instruments at FVPL
Retail	Retail term deposits + Retail curre
Corporate	Corporate term deposits + Curre
Interbank	Due to banks
Liquidity cushion	(Cash and cash equivalents + une due to banks + due to the CBR)
NIM	NII / average IEA (opening, midd
NPLs	Loans and bonds measured at A
NPL ratio	Total NPLs / total loans to custom
Coverage ratio	Allowance for loan impairment / I
Operating margin	(NII + NFCI) / average total assets
OPEX	Personnel expenses + Other gen
OPEX coverage	(Retail segment PBT - Retail segm
Average OPEX coverage	Sum of OPEX coverage for each of June 2019 divided by four
ROA	Profit for the period / average tot
Sustainable ROA	Sustainable profit / average balar
ROE	Profit for the period / average ba
Average ROE	Sum of ROE for each of the years (annualised) divided by four
Sustainable ROE	Sustainable profit / average balar
Stage 3 & POCI	Total Stage 3 and POCI loans / to
Stage 3 & POCI coverage	Allowance for loan impairment / I
Adj. ROA	Sustainable profit / average total
Sustainable profit	Profit for the period adjusted to e
Tier 1 CAR	Tier 1 capital / risk weighted asse
CAR	Total capital / risk weighted asset
	Cost of funding CoR CIR IBL IBL IBL IEA Retail Corporate Corporate Interbank Corporate Interbank Icquidity cushion Interbank Icquidity cushion NIM NPLs NPL ratio Coverage ratio NPL ratio Coverage ratio Operating margin OPEX OPEX OPEX coverage Average OPEX coverage Average OPEX coverage Average ROE Sustainable ROA ROE Sustainable ROA Sustainable ROA Adj. ROA Sustainable POCI Stage 3 & POCI

#### Formula / Description

airment / average gross total loans to customers and bonds measured at amortized cost (opening,

ise agreements and deposits with banks + due to customers + debt securities issued + subordinated

nd bonds measured at AC + placements with banks and bonds measured at amortized cost + financial

renct accounts and demand deposits rent accounts and demand deposits + Amounts due under sale and repurchase agreements

nencumbered financial instruments at FVPL + investment securities at FVOCI) / (Due to customers +

dle and closing)

AC with overdue payments of principal amount and/or interest by more than 90 days mers and bonds measured at AC

'total NPLs

ts (opening, middle and closing) eneral and administrative expenses ment OPEX) / Total OPEX

of the years ended 31 December 2016, 2017 and 2018 and the ROE for the six months ended 30

otal assets (opening, middle and closing) ance of total assets attributable to the shareholders (opening, middle and closing) alance of total equity (opening, middle and closing) rs ended 31 December 2016, 2017 and 2018 and the ROE for the six months ended 30 June 2019

ance of total equity (opening, middle and closing) total loans to customers at amortized cost and bonds measured at amortized cost total Stage 3 and POCI loans al assets (opening, middle and closing) exclude certain gains and losses sets (Basel I / III) ets (Basel I / III)



# ABBREVIATIONS

#### Abbreviation

Α	C	Amortized cost
Α		Artificial intelligence
Α	PR	Annual percentage rate
В	2G	Business to government
С	BR	Central Bank of Russia
D	AU	Daily average users
F	&CI	Fee & commission income
F	TE	Full time employee
F	VOCI	Fair value through other comprehensive income
F	VPL	Fair value through profit or loss
IF	RS	International financial reporting standards
L	MI	Low and moderate income
$\mathbb{N}$	1AU	Monthly average users
R	AS	Russian accounting standards
S	ME	Small and medium enterprises
N	IFCI	Net fee and commission income
N	III	Net interest income
N	IPL	Non-performing loans (loans with payments of principal and/
Ρ	BT	Profit before tax
Ρ	OCI	Purchased and originated credit-impaired
S	IB	Systemically important bank
S	ME	Small and medium enterprises
Α	l	Artificial intelligence
A	PR	Annual percentage rate
В	2G	Business to government
С	BR	Central Bank of Russia
D	AU	Daily average users

#### Description

I/ or interest overdue by more than 90 days)

